# HANDY MOBILE SHOPPING APPLICATION

MUHAMMAD ZULFADLI BIN ZAKARIA

UNIVERSITI TEKNIKAL MALAYSIA MELAKA

#### BORANG PENGESAHAN STATUS TESIS

JUDUL: HANDY MOBILE SHOPPING APPLICATION (HMSA)

SESI PENGAJIAN: 2009/2010

Saya MUHAMMAD ZULFADLI BIN ZAKARIA (HURUF BESAR)

mengaku membenarkan tesis (PSM/Sarjana/Doktor Falsafah) ini disimpan di Perpustakaan Fakulti Teknologi Maklumat dan Komunikasi dengan syarat-syarat kegunaan seperti berikut:

1. 2.	Perpustak	Tesis dan projek adalah hakmilik Universiti Teknikal Malaysia Melaka. Perpustakaan Fakulti Teknologi Maklumat dan Komunikasi dibenarkan membuat salinan untuk tujuan pengajian sahaja.						
3.	Perpustak	Perpustakaan Fakulti Teknologi Maklumat dan Komunikasi dibenarkan membuat salinan tesis ini sebagai bahan pertukaran antara institusi pengajian						
4.		ndakan (/)						
		SULIT	(Mengandungi maklumat yang berdarjah keselamatan atau kepentingan Malaysia seperti yang termaktub di dalam AKTA RAHSIA RASMI 1972)					
		TERHAD	(Mengandungi maklumat TERHAD yang telah ditentukan oleh organisasi/badan di mana penyelidikan dijalankan)					
		TIDAK TERHAD						
	hom.							
(TAND	ATANGAN	PENULIS)	(TANDATANGAN PENYELIA)					
Alamat	tetap: 25, Jal	an AU5D/11,	En. Ariff Bin Idris					

\*Tesis dimaksudkan sebagai Laporan Akhir Projek Sarjana Muda(PSM)

\*\*Jika tesis ini SULIT atau TERHAD, sila lampirkan surat daripada pihak

Nama Penyelia

Tarikh:

berkuasa

Lembah Keramat, 54200 Kuala Lumpur.

Tarikh: 25 June 2010

CATATAN:

HANDY MORILE SHOPPING	A DDI	TOA	TION
HANDY MOBILE SHOPPING	APPL	IL.A	CLION

# MUHAMMAD ZULFADLI BIN ZAKARIA

This report is submitted in partial fulfillment of the requirements for the Bachelor of Computer Science (Computer Networking)

FACULTY OF INFORMATION AND COMMUNICATION TECHNOLOGY UNIVERSITY TEKNIKAL MALAYSIA MELAKA 2010

# **DECLARATION**

# I hereby declare that this project report entitled **HANDY MOBILE SHOPPING APPLICATION**

is written by me and is my own effort and that no part has been plagiarized without citations.

STUDENT:	Juntur.	Date: 15 June 2010
(N	MUHAMMAD ZULFADLI BIN ZAKARIA	A)
SUPERVISOR:_		Date:
(N	MR. ARIFF BIN IDRIS)	

# **DEDICATION**

To my beloved parent and siblings, I love you all. To my supportive friends and my supervisor Mr. Ariff Idris, thank you so much for the assistance and help.

#### **ACKNOWLEDGEMENTS**

## Bismillahirahmanirrahim

Praise to Allah for giving me strength and patience to complete the Projek Sarjana Muda.

To my beloved parents and siblings who give me full support morally and economically, motivate and inspire me during the hard time to complete this project.

To my supervisor, Mr. Ariff Idris who guide, assist and advice me all the way through this project.

To all my friends, who always give me the moral support and been there whenever I am in need.

## **ABSTRACT**

Handy Mobile Shopping Application (HMSA) is a prototype system application development project. The primary purpose is to develop an application that helps user to shop easily using this application that is installed in user's Personal Digital Assistant (PDA) or Java's capable smart phones. This application is primarily built for the usage of user that want to buy a computer hardware/software in Digital Mall, Petaling Jaya. With this application, user can easily choose or compare the price offered of that particular software/hardware before directly goes to the preferred shop. The concept of this application is user friendly whereby user just brings their PDA's into the mall and connect to the server for this application and then starts browsing the preferable shop to list their products and then starts to use the functions of the application that are provided. For the improvement, application for the employee also has been developed to process all the customer's orders that have been made. HMSA was developed using Rapid Application Development (RAD) methodology for the project software development process. The methodology is selected because its suit with this project development as the project is a prototype application that will be developed within only 4 to 7 months. As a result from this project development, hopefully this application will help users to improve their shopping activity quality in terms of the time they spent to shop, decision making support and user friend friendly application usage.

#### **ABSTRAK**

adalah satu prototaip Shopping Application (HMSA) Handy Mobile Tujuan utama ia dibangunkan adalah membantu pembangunan sistem aplikasi. pengguna untuk membeli-belah dengan mudah menggunakan aplikasi ini yg dipasang di dalam PDA atau telefon pintar pengguna itu sendiri. Applikasi ini dibangunkan untuk kegunaan penggunayang ingin membeli perkakasan/perisisan komputer di Digital Mall, Pettaling Jaya. Dengan aplikasi ini, pengguna boleh membuat pilihan atau perbandingan harga dengan mudah sebelum pergi ke kedai yang dikehendaki. Konsep aplikasi ini adalah mesra pengguna di mana mereka hanya perlu membawa PDA mereka ke Digital Mall dan kemudian membuat penyambungan ke pelayan bagi aplikasi ini. Selepas itu, pengguna boleh memulakan pencarian kedai yg mereka kehendaki dengan menggunakan fungsi-fungsi yg disediakan oleh aplikasi ini. Untuk penambahbaikan, aplikasi bagi pekerja kedai juga dibangunkan bertujuan untuk memproses tempahan yg dibuat oleh pelanggan. Untuk proses pembangunan projek perisian, HMSA dibangunkan dengan menggunakan RAD metodologi. Metadologi ini dipilih kerana ianya sesuai dengan pembangunan projek ini di mana projek ini adalah projek aplikasi prototaip yang akan dibangunkan dalam lingkungan masa 4-7 bulan. Hasil daripada pembangunan projek ini, ia diharapkan dapat membantu pengguna untuk meningkatkan kualiti aktiviti membeli-belah mereka dari segi masa yg di luangkan, sokongan keputusan yang dibuat dan juga penggunanan aplikasi mesra pengguna.

# TABLE OF CONTENTS

CHAPTER	SUB	JECT	PAGE
	DEC	LARATION	i
	DED	ICATION	ii
	ACK	NOWLEDGMENTS	iii
	ABS'	TRACT	iv
	ABS'	TRAK	$\mathbf{v}$
	TAB	LE OF CONTENTS	vi
	LIST	OF TABLES	xi
	LIST	OF FIGURES	xiii
	LIST	OF ABBREVIATIONS	xv
	LIST	OF ATTACHMENTS	xvi
CHAPTER I	INT	RODUCTION	
	1.1	Project Background	1
	1.2	Problem Statement	2
	1.3	Objective	3
	1.4	Scope	3
	1.5	Project Significance	4
	1.6	Expected Output	4
	1.7	Conclusion	4

CHAPTER II	LITERATURE REVIEW AND PROJECT METHODOLOGY					
	2.1	Introd	Introduction			
	2.2	Literiture Review				
		2.2.1	Domain	i .	6	
		2.2.2	Keywor	<sup>r</sup> d	7	
			2.2.2.1	Mobile Application	7	
			2.2.2.2	Java 2 Micro Edition (J2ME)	8	
			2.2.2.3	Sun Java Wireless Toolkit	10	
			2.2.2.4	Personal Digital Assistant (PDA)	12	
		2.2.3	Previou	s Research	15	
			2.2.3.1	Thumb Shopper Application	15	
			2.2.3.2	Shop Assistant Application	16	
			2.2.3.3	Shopping List Application	18	
		2.2.4	General	Comparison of the Application	19	
	2.3	Proposed Solution			19	
		2.3.1	Project	Methodology	19	
			2.3.1.1	System Planning	21	
			2.3.1.2	System Analysis	21	
			2.3.1.3	System Design	22	
			2.3.1.4	System Development	22	
			2.3.1.5	System Testing	22	
			2.3.1.6	System Implementation	23	
			2.3.1.7	Software Maintenance	23	
	2.4	Projec	ct Require	ements	23	
		2.4.1	Softwar	re Requirements	24	
		2.4.2	Hardwa	are Requirements	25	
	2.5	Projec	ct Schedu	le and Milestone	25	
	2.6	Concl	lusion		28	

CHAPTER III	ANA	LYSIS			
	3.1	Introd	uction		30
	3.2	Proble	em Analys	sis	31
		3.2.1	Analysis	s of Manual Process	31
			3.2.1.1	Current Buying Process Scenario	31
		3.2.2	Network	x Architecture	34
	3.3	Requi	rement A	nalysis	35
		3.3.1	Data Re	quirement	35
			3.3.1.1	Data Dictionary for Proposed System	36
		3.3.2	Function	nal Requirement	39
			3.3.2.1	General Requirement	39
			3.3.2.2	Use Case Diagram for HMSA	39
				(Customer)	
			3.3.2.3	Use Case Diagram for HMSA	45
				(Employee)	
			3.3.2.4	Sequence Diagram for HMSA	50
				(Customer)	
			3.3.2.4	Sequence Diagram for HMSA	51
				(Employee)	
		3.3.3	Non-fur	nctional Requirement	52
		3.3.4	Other R	equirement	52
			3.3.4.1	Software Requirement	52
			3.3.4.2	Hardware Requirement	54
			3.3.4.2	Other Requirement	55
	3.4	Concl	usion		55
CHAPTER IV	DES	IGN			
	4.1	Introd	luction		56
	4.2	High-	Level De	sign	57
		4.2.1	System	Architecture	57

viii

		4.2.2	User Int	terface Design	58
			4.2.2.1	Navigation Design	65
			4.2.2.2	Input Design	66
			4.2.2.3	Output Design	68
		4.2.3	Databas	se Design	71
			4.2.3.1	Conceptual and Logical Database	72
				Design	
			4.2.3.2	Entity Relationship Diagram (ERD)	72
			4.2.3.3	Data Dictionary	74
	4.3	Detail	led Design	n	77
		4.3.1	Softwar	re Design	78
		4.3.2	Physica	l Database Design	78
	4.4	Concl	usion		81
CHAPTER V	IMP)	LEMEN	NTATIO	N	
	5.1	Introd	luction		82
	5.2	Software Development Environment Setup			
	5.3	Software Configuration Management			82
		5.3.1	Configu	ration Environment Setup	84
		5.3.2	Version	Control Procedure	90
	5.4	Imple	mentation	n Status	90
	5.6	Concl	lusion		91
CHAPTER VI	TES	ΓING	į		
	6.1	Introd	luction		93
	6.2	Test F	Plan		94
		6.2.1	Test Or	ganization	94
		6.2.2	Test En	viroment	94
		6.2.3	Test Sc	hedule	95

ix

	6.3	Test S	trategy		97
		6.3.1	Classes	of Test	97
			6.3.1.1	Unit Testing	97
			6.3.1.2	Integration Testing	97
			6.3.1.3	System Testing	98
			6.3.1.4	User Acceptance Testing	98
			6.3.1.5	Black Box Testing	98
	6.4	Test D	Design		99
		6.4.1	Test De	scription	99
		6.4.2	Test Da	ta	100
	6.5	Test R	Result And	d Analysis	101
	6.6	Concl	usion		106
CHAPTER VII	PROJ	ECT C	CONCLU	SION	
	7.1	Obser	vation on	Weakness and Strengths	107
		7.1.1	Strength	ns	107
			7.1.1.1	Simple and User-friendly Interface	107
			7.1.1.2	Decision Support System	108
			7.1.1.3	Shopping Authenticatiom	108
			7.1.1.4	Save Time	108
		7.1.2	Weakne	ess	108
			7.1.2.1	Server's Connectivity	108
			7.1.2.2	Notification	109
	7.2	Propo	sition for	Improvement	109
	7.3	Contr	ibution		110
	7.4	Concl	usion		110
₹.:					
REFERENCES					111
BIBLIOGRAPHY					112
APPENDICES					113

# LIST OF TABLES

TABLE	TITLE	PAGE
2.1	Comparison of the Researched Application	19
2.2	Duration of each activity	26
2.3	Project Schedule for PSM I	26
2.4	Project Schedule for PSM II	28
3.1	customer's Table	36
3.2	custorder's Table	36
3.3	item's Table	37
3.4	employee's Table	37
3.5	orderitem's Table	37
3.6	shop's Table	38
3.7	shopitem's Table	38
3.8	shoppingmall's Table	38
3.9	Description of Login Use Case	40
3.10	Description of Supply Pregnancy Info Use Case	41
3.11	Description of Login Use Case (Employee)	45
3.12	Description of Supply Pregnancy Info Use Case	47
3.13	Software Requirement for HMSA	53
3.14	Hardware Requirement for HMSA	54
3.15	Network Requirement for HMSA	55
4.1	Input Design for Login Function	66
4.2	Input Design for Search Function	66
4.3	Input Design for Add Quantity Function	67
4.4	Input Design for Modify Item Function	67
4.5	Input Design for Cart Confirmation Function	67

		xii
4.6	customer's Table	75
4.7	custorder's Table	75
4.8	item's Table	75
4.9	employee's Table	76
4.10	orderitem's Table	76
4.11	shop's Table	76
4.12	shopitem's Table	77
4.13	shoppingmall's Table	77
5.1	Implementation Status of HMSA	91
6.1	Hardware and software requirement	95
6.2	Test Schedule of HMSA - Customer	96
6.3	Test Schedule of HMSA - Customer	96
6.4	Test Description for Customer Module	99
6.5	Test Description for Employee Module	100
6.6	Module 1 Test Case Result	101
6.7	Module 2 Test Case Result	102
6.8	Module 3 Test Case Result	103
6.9	Module 4 Test Case Result	104
6.10	Module 5 Test Case Result	105
6.11	Module 6 Test Case Result	105

# LIST OF FIGURES

FIGURE	TITLE	PAGE
2.1	CLDC and CDC Relationship	9
2.2	J2ME Architecture	10
2.3	MIDP Architecture	10
2.4	Sun Java Wireless Toolkit	11
2.5	PDA's Hardware and GUI Design	13
2.6	PDA's Infrastructures	14
2.7	Thumb Shopper Application	15
2.8	Shop Assistant Application	16
2.9	Shopping List Application	18
2.10	Phases in Rapid Application Development (RAD)	20
3.1	Manual Buying Process Flow Chart	33
3.2	Wireless Mobile Application Infrastructures	34
3.3	Use Case for HMSA (Customer)	40
3.4	Use Case for HMSA (Employee)	45
3.5	Sequence Diagram of HMSA (Customer)	50
3.6	Sequence Diagram of HMSA (Employee)	51
4.1	HMSA System Architecture	58
4.2	HMSA Interface	59
4.3	HMSA Login Interface	59
4.4	HMSA Main Menu Interface	60
4.5	HMSA Search Mall Interface	61
4.6	HMSA Search Shop Interface	62
4.7	HMSA Search Product Interface	63
4.8	HMSA Add To Cart Interface	63

#### LIST OF ABBREVIATIONS

PDA - Personal Digital Assistant

WLAN - Wireless Local Area Network

GSM - Global System for Mobile Communications

HMSA - Handy Mobile Shopping Application

WIFI - Wireless Fidelity

CLDC - Connected Limited Device Configuration

CDC - Connected Device Configuration

API - Application Programming Interface

J2ME - Java 2 Micro Edition

JVM - Java Virtual Machine

SQL - Structured Query Language

JSP - Java Server Pages

RAD - Rapid Application Development

UML - Unified Modeling Language

JDK - Java Development Toolkit

MIDP - Mobile Information Device Profile

# LIST OF ATTACHMENTS

ATTACHMENTS	TITLE	PAGI	
1.1:	Proposal Form	113	
1.2:	User Manual	120	
1.3:	Gantt Chart	130	

#### **CHAPTER I**

#### INTRODUCTION

## 1.1 Project Background

A mobile device (also known as cell phone device, handheld device, handheld computer, "Palmtop" or simply handheld) is a pocket-sized computing device, typically having a display screen with touch input or a miniature keyboard. In the case of the personal digital assistant (PDA) the input and output are combined into a touch-screen interface. Smartphone's and PDAs are popular amongst those who require the assistance and convenience of a conventional computer, in environments where carrying one would not be practical.

Of course, the mobile devices will have no function without its application. The application technology in the mobile devices itself is important and many researcher and innovator are competing to develop a better and more useful application. The application itself will help user to manage and do their daily routine life activity other than messaging and video conferencing. An application is created to estimate budget, calculate and select cheaper product, selecting best shop to buy from, keeping shopping list as well as giving better opinion or decision support.

Handy Mobile Shopping Application (HMSA) objective is to help users to shop easily using the application that is installed in their Personal Digital Assistant (PDA).

Digital Mall at Petaling Jaya has been selected as a location to implement this project since it is the newest place to shop computers hardware or software instead of Plaza Low Yat. This application will be installed in mobile devices so that user can bring it anywhere and use it every time they go to Digital Mall to buy computer hardware.

With this application, user can easily choose or compare the price offered of that particular software/hardware before directly goes to the preferred shop. They also can get an updated hardware or software of each shop in that mall and automatically can make an order through this application besides can estimate their shopping budget. All the details of the software or hardware will be shown as long as they stay connected with the Handy Mobile Shopping Application server. The concept of this application is user friendly whereby user just brings their PDA's into the mall and connect to the server for this application and then starts browsing the preferable shop to list their products and then starts to use the functions of the application that are provided.

#### 1.2 Problem Statement

Nowadays, computer's usage has improved among people. The demand of it has rapidly increased day by day as well as its hardware and components. For people who lived in Kuala Lumpur or Selangor area, Digital Mall is a place where people will seek and buy their computer's hardware and well known as computer hardware paradise because of its price offered and diversity of product.

Before buying an item, buyers manually need to make a simple shopping list on a piece of a paper and write down all the item specification and prices before they buy and do the comparison. From there, they actually have wasted their time to gather information on that particular item because of the surveying process to each shop in that mall. This entire problem can be solved by using this mobile application. This application can search and compare prices automatically for user as well as calculate the

price of the item, then select which item is cheapest and which shop offer the lowest prices for the designated hardware specification. In addition, buyers do not have to use pen and paper during the shopping process and they can keep all the information within their mobile device. All the information can be retrieve at any time and at any place when the users need it as long as they stay connected with the application's server.

## 1.3 Objective

The main objectives of the application are:

- i. To develop a prototype Handy Mobile Shopping Application system.
- ii. To help user in decision making of buying item.
- iii. To improve user's shopping time management.
- iv. To compare prices of computer hardware and select which item to buy from which shop according their item details.

## 1.4 Scope

The scopes of this project are:

- i. Users who want to shop at Digital Mall.
- ii. Data criterion in this application is mainly focused on hardware that being sold in Digital Mall.
- iii. This application will be installed and used in mobile devices such as PDA's and Java's capable smart phones.

# 1.5 Project Significance

The signification of this project is to enable user to search and compare prices automatically and easily, then choose which item is cheapest and which shop offers the lowest prices for the designated hardware. They also can keep all the information within their mobile device without using the pen and paper during the shopping process and stay up to date with the information.

## 1.6 Expected Output

The expected output for this system is to give benefits in terms of its functions to the users who want to shop easily using their mobile devices. With this application, user will find that their mobile devices can help them to solve their shopping activities which this application will be installed in it. More that, the shopping process can be controlled using it and the flexibility of freedom on choosing and comparing different item is in this application.

#### 1.7 Conclusion

As a conclusion, this application is created to suit the shopper's activity in buying process that have tons of various items need to buy and compare easily by using their mobile devices in a flexibility ways of usage. This chapter reviews on the description of the project and some related background information on the project. Besides that, this chapter observes the problem statement of this project to give a clear insight of what is the scope and objectives of the project. This chapter will become the guideline to all the work that will be carried out in the later stage.

### **CHAPTER II**

# LITERATURE REVIEW AND PROJECT METHODOLOGY

#### 2.1 Introduction

Chapter 2 is the important chapter for any project that will be develops. The intention of this chapter is to present a selected literature review, which is very important for the research. This chapter also describes and explains on the literature review carried out on the system and also the methodology that be used in developing this system. Besides that, previous research also will be discussed in this section at least three existing system and methodologies that being used in other research which is related to this system will be explained and compared to highlight the differences.

For the next section, every project development includes discussion of the methodology used where are methodology is use as the solution tree to the project. Methodology is a set of guidelines, standards and processes that is involved and followed explicitly in order to produce a product or software. In this study the methods is consist of the compatibility development process. By having the proper project methodology, the project is able to be complete within the given time.

For the project required section, where all the requirements such as software and hardware as well as the operating system requirement will be listed so that developer can

understand all the features that are available in the requirement before proceeding to the proposed project.

Finally, the last section of the chapter discusses the project schedule and milestones. In this section, a Gantt chart will be attached together with this section. The Gantt chart listed details of all task and activity required during the progress of the project and the conclusion section will end the entire explanation for this chapter.

## 2.2 Literature Review

Literature review is aims to review the critical points of current knowledge on a particular topic. Therefore, the purpose of the literature review is to find, read and analyze the literature or any works or studies related to this system. It is important to well understand about all information to be considered and related before develop this system.

For this project, some researches have been done to understand the concept and purpose of smart shopping mobile application, programming language, databases, protocol language, hardware and mobile device architecture, and existing system that related to this project.

#### 2.2.1 Domain

In the environment of every project has it own domain. As well as this Handy Mobile Shopping Application (HMSA), the domain for the project is Information and Communication Technology (ICT) in mobile application. "According from C.S. Pattichis *et al.* (2006), the technology in general has specifics advantages that are used in wireless telemedicine systems, to be precisely are GSM, 3G (W-CDMA, CDMA2000, TD-