



UNIVERSITI TEKNIKAL MALAYSIA MELAKA

UTM

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Study spaces or materials in advance  
of the library  
bar of quiet, individual study areas  
e-games outlets near study spaces  
ergonomic chairs and desks  
quiet study areas  
y-Digital materials  
reliable Wi-Fi connection  
more knowledgeable and approachable  
areas for breaks or sitting  
maintained facilities regularly  
pieces for breaks  
patrol and air conditioning  
areas  
in materials in less cluttered spaces  
during peak times



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ویدیو سیتی تیکنیکل  
UNIVERSITI TEKNIKAL MALAYSIA MELAKA



UTEM

ഓഡിയോ സിറ്റി ടിം ക്ലിനിക്കൽ മിഡി

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Kerajaan  
Sentiments  
Tachiparaks  
Pembelian Paku  
Cadengrin  
Caden

## Verbing the pain-points

1. Difficult Navigation: Customers struggle to find and explore information online.
2. Unintuitive Information: High degree and poor quality information.
3. Lack of Online Personalization: Failure to deliver of site content or materials to users.
4. Unintuitive Information: Multiple columns and complex or too many elements.
5. Poor Design: To make navigation additional steps.
6. Limited Content: To get the number of pages, intuitive study areas.
7. Lack of Visual Content: To reduce time spent looking for information.
8. Unintuitive Navigation: To reduce time spent looking for information.
9. Poor Layout: To avoid using too many columns and items.
10. Unintuitive Navigation: To avoid using too many columns and items.
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