BLOOD BANK MANAGEMENT SYSTEM

(BBMS)



UNIVERSITI TEKNIKAL MALAYSIA MELAKA

DECLARATION

BLOOD BANK MANAGEMENT SYSTEM

Is written by me and is my own effort and that no part been plagiarized

without citation.

Date: 24 August 2017 **STUDENT** (SITI ROSNIEZA EILISA BINTI JAMAL)

I hereby declare that I have read this project report and found this project report is sufficient in term of the scope and quality

UNIVERSITI TEKNIKAL MALAYSIA MELAKA for the award of Bachelor of Computer Science (Database Management) With Honours.

SUPERVISOR

Date: 25/8/2017

(DR. SAFIZA SUHANA BINTI KAMAL BAHARIN)

BLOOD BANK MANAGEMEMT SYSTEM

(BBMS)



UNIVERS Computer Science (Database Management) AKA

FACULTY OF INFORMATION AND COMMUNICATION TECHNOLOGY UNIVERSITI TEKNIKAL MALAYSIA MELAKA

2017

BORANG PENGESAHAN STATUS TESIS*

JUDUL: <u>BLOOD BANKMANAGEMENT</u> SYSTEM SESIPENGAJIAN: <u>2017 /2018</u> Saya SITI ROSNIEZA EILISA BINTI JAMAL (HURUF BESAR)

mengaku membenarkan tesis (PSM/Sarjana/Doktor Falsafah) ini disimpan di Perpustakaan Fakulti Teknologi Maklumat dan Komunikasi dengan syarat-syarat kegunaan seperti berikut:

- 1. Tesis dan projek adalah hakmilik Universiti Teknikal Malaysia Melaka.
- 2. Perpustakaan Fakulti Teknologi Maklumat dan Komunikasi dibenarkan membuat salinan untuk tujuan pengajian sahaja.
- 3. Perpustakaan Fakulti Teknologi Maklumat dan Komunikasi dibenarkan membuat salinan tesis ini sebagai bahan pertukaran antara institusi pengajian tinggi.
- 4. ** Sila tandakan (/)

SULIT **TERHAD**

(Mengandungi maklumat yang berdarjah keselamatan atau kepentingan Malaysia seperti yang termaktub di dalam AKTA RAHSIA 1972)

(Mengandungi maklumat TERHAD yang telah ditentukan oleh organisasi/badan di mana penyelidikan dijalankan)

UNIVERTIDAK TERHAD AL MALAYSIA MELAKA

(TANDATANGAN PENULIS)

Alamat tetap: NO.10 LOT 3641 PARIT 7'1> BARAT, 45300 SG BESAR, SEL. Tarikh: 24 MUGUST 2017

PENYELIA)

Tarikh: 24/8/2017

CATATAN: *Tesis dimaksudkan sebagai Laporan Akhir Projek Sarjana Muda (PSM)

**Jika tesis ini SULIT atau TERHAD, sila lampirkan surat daripada pihak berkuasa.

DEDICATION

To my beloved mother and father whom I love so much,

Study in IT is hard.

This is for you.



ACKNOWLEDGEMENTS

Assalamualaikum w.b.t. It is a new knowledge that I got when working on my final year project. A special thanks to the committee for Projek Sarjana Muda I (PSM I) whose help stimulating suggestions and encouragement, helped me to coordinate my project especially to develop the Blood Bank Management System (BBMS). Besides, for all the resources provided by the committee of PSM I especially the project documentation for how to write the report.

A special thanks also goes to beloved parents, Mr. Haji Jamal bin Hj. Kordi and Mrs. Hajah Bidah binti Imok and all my family members who gave me fully support while I am completing this project as well as the report by collecting and gathering all the requirement. Without them, this project will not be completed at all.

Last but not least, I would like to give a million of thanks to my supervisor for PSM I and PSM II, Dr Safiza Suhana binti Kamal Baharin, for her fully effort in guiding me in achieving the goal as well as her encouragement to maintain my progress in track. A big thank you also for the evaluator who has giving me positives comment for me to improve my system project.

ABSTRACT

Blood Bank Management System (BBMS) is a system which is proposed to improve the efficiency in managing blood donated by the donor. The hospital is still used manual system and there are problems in managing the donors' records. The records of the donor is not be kept safely. This problem will lead to the missing of donor's records due to human error or any disasters. Besides, errors might occur when the staff keeps more than one record for the same donor. Since there is also no centralized database used to keep the donors' records, the data duplication of the donor's record might be occur. In addition, there are also problems in keeping track of the actual amount of the blood in the blood bank. There is also no alert available when the blood in the bank has expired. Because of that, this system is proposed. The primary aims of this project is to enhance the efficiency of blood department in the hospitals. BBMS is a computer-based system. The user of this system is the administrator and staffs who worked at the blood bank. This system will save the information of the staff, the donors and the receiver of the blood. With this system, the records of all donors and receiver of blood and their history are store in one centralized database and thus reducing duplication of data in the database. The record of donation is maintained by the system. The blood bank staff can manage the blood stock. All the blood will be stored in the blood bank according to the blood type. When blood is removed from the blood bank to a receiver in need, the quantity of blood is updated. The system will also provide an alert system to the staff whenever the blood when the blood in stock has expired. In the other hand, the system is able to generate pre-defined reports such as the list of donor, volunteers, the blood receiver and the amount of blood donated according to the blood type.

ABSTRAK

Sistem Pengurusan Darah Bank (BBMS) adalah sistem yang dicadangkan untuk meningkatkan kecekapan dalam menguruskan darah yang disumbangkan oleh penderma. Hospital masih digunakan sistem manual dan ada masalah dalam menguruskan rekod penderma. Rekod penderma tidak disimpan dengan selamat. Masalah ini akan mengakibatkan hilangnya rekod penderma kerana kesilapan manusia atau sebarang bencana. Selain itu, kesilapan mungkin berlaku apabila kakitangan menyimpan lebih daripada satu rekod untuk penderma yang sama. Memandangkan tidak ada pangkalan data terpusat yang digunakan untuk menyimpan rekod penderma, duplikasi data rekod penderma mungkin berlaku. Di samping itu, terdapat juga masalah untuk menjejaki jumlah sebenar darah di dalam darah. Tidak ada juga waspada apabila darah di bank telah tamat. Oleh itu, sistem ini dicadangkan. Matlamat utama projek ini adalah untuk meningkatkan kecekapan jabatan darah di hospitalhospital. BBMS adalah sistem berasaskan komputer. Pengguna sistem ini adalah pentadbir dan kakitangan yang bekerja di bank darah. Sistem ini akan menyelamatkan maklumat kakitangan, penderma dan penerima darah. Dengan sistem ini, rekod semua penderma dan penerima darah dan sejarah mereka disimpan dalam satu pangkalan data berpusat dan dengan itu mengurangkan pendua data dalam pangkalan data. Rekod sumbangan dikekalkan oleh sistem. Kakitangan bank darah boleh menguruskan stok darah. Semua darah akan disimpan di dalam bank darah mengikut jenis darah. Apabila darah dikeluarkan dari bank darah kepada penerima yang memerlukan, kuantiti darah dikemas kini. Sistem ini juga akan menyediakan sistem amaran kepada kakitangan apabila darah apabila stok darah telah tamat tempoh. Sebaliknya, sistem ini dapat menghasilkan laporan yang telah ditetapkan seperti senarai penderma, sukarelawan, penerima darah dan jumlah darah yang disumbangkan mengikut jenis darah.

TABLE OF CONTENTS

CHAPTER	SUBJECT	PAGE
	DECLARATION	i
	DEDICATION	ii
	ACKNOWLEDGEMENTS	iii
	ABSTRACT	iv
AL M	ABSTRAK	v
	TABLE OF CONTENTS	vi - ix
TE	LIST OF TABLES	x - xi
FIRE	LIST OF FIGURES	xii - xiv
×3/11	LIST OF ABBREVATIONS	XV
ملاك	اونيوم سيني تي TACHEMENT ميسيا	xvi
CHAPTER I	RINTRODUCTION MALAYSIA MELAKA	
	1.1 Introduction	1-2
	1.2 Project Background	2
	1.3 Problem Statement(s)	2

1.3	Problem Statement(s)	2
1.4	Objective(s)	2
1.5	Scope	3
	1.5.1 Module to Develop	3
	1.5.2 Target User	4
1.6	Project Significance	4
1.7	Expected Output	4

	1.8 Conclusion	5
CHAPTER II	PROJECT METHODOLOGY AND PLANNING	
	2.1 Introduction	6
	2.2 Project Methodology	6-7
	2.3 Project Schedule and Milestones	8-10
	2.4 Conclusion	11

CHAPTER III ANALYSIS

3.1 Introduction	12-13
3.2 Project Analysis	13
3.2.1 Current System Analysis	13-17
3.3 Requirement Analysis	17
3.3.1 Functional requirement	17
3.3.1.1 Context Diagram	18
3.3.1.2 Data Flow Diagram (DFD)	19-23
3.3.2 Non-functional requirement	24
UNIVERSIT 3.3.3 Other requirement AYSIA MELAKA	25
3.3.3.1 Software requirement	25
3.3.3.2 Hardware requirement	26
3.4 Conclusion	26

CHAPTER IV DESIGN

4.1	Introduction			
4.2	System Architecture Design			
4.3	Database design			
	4.3.1 Conceptual design	29-30		
	4.3.2 Logical design	31-33		
	4.3.3 Physical design	33-34		
4.3	Graphical User Interface (GUI) Design	34-42		
4.4	Conclusion			

MAL	AYS	4	
CHAPTER V	IM	PLEMENTATION	
KNI	5.1	Introduction	43
E .	5.2	System Development Environment Setup	44
Lings		5.2.1 Installation Step	44-67
AINT	5.3	Database Implementation	68
) ملاك		5.3.1 Data Definition Language (DDL)	68-75
	*	5.3.2 Data Control Language (DCL)	76
UNIVER	5.4	Conclusion AL MALAYSIA MELAKA	76

CHAPTER VI TESTING

6.1	Introduction		77
6.2	Test Plan		
	6.2.1	Test Organization	78
	6.2.2	Test Environment	79
	6.2.3	Test Schedule	80
6.3	Test S	trategy	81

6.3.1 Classes of Tests	81
6.4 Test Design	82
6.4.1 Test Description	82-92
6.5 Test Results and Analysis	93-95
6.6 Conclusion	95

CHAPTER VII CONCLUSION

7.1	Introduction	96
7.2	Observation on Weakness and Strengths	97-98
WALAT.3	Propositions for Improvement	98
7.4	and the second se	99
7.5	Conclusion	99
AP	PENDIX	100-107
SAINO RE	FERENCES	108
سيا ملاك	اونيۆمرسىتى تيكنىكل ملي	

UNIVERSITI TEKNIKAL MALAYSIA MELAKA

LIST OF TABLES

TABLE	TITLE	PAGE
2.1	PSM I Schedule and Milestone	8-9
2.2	PSM 2 Schedule and Milestone	9-10
3.1	Process Description of DFD for Login Process	20
	Level 1	
3.2	Process Description of DFD for Donor	21
3	Registration Level 1	
3.3	Process Description of DFD for Blood	22
E	Donation Level 1	
3.4	Process Description of DFD for Receiver	23
.1	Registration Level 1	
3.5 🌙	Non-Functional Requirement for BBMS	24
3.6	Software Requirements	25
3.7 UN	Hardware Requirements	26
4.1	Business Rule of the BBMS	30
4.2	Data Dictionary for Table Manager	31
4.3	Data Dictionary for Table Staff	31
4.4	Data Dictionary for Donor	32
4.5	Data Dictionary for Table Blood	32
4.6	Data Dictionary for Table Blood Bank	32
4.7	Data Dictionary for Table Receiver	33
4.8	Data Dictionary for Table Receive Blood	33

6.1	User's Role	78
6.2	Hardware Requirements	79-80
6.3	Software Requirements	80
6.4	Task Schedule	80
6.5	Classes of Test and Detailed Description	81
6.6	Login Test Description	82-83
6.7	Registration Test Description (New Staff)	84-85
6.8	Registration Test Description (New Donor)	86-87
6.9	Registration Test Description (New Receiver)	88-89
6.10	Updating Information Test Description	89-90
6.11	Deleting Information Test Description	91
6.12	Check Donor Test Description	92-93
6.13	Test Results	93-95
	اونيۈم سيتي تيكنيكل مليسيا ملاك	
	UNIVERSITI TEKNIKAL MALAYSIA MELAKA	

LIST OF FIGURES

DIAGRAM TITLE

PAGE

2.1	Incremental Model	7
3.1	Current Donor Registration Flow Chart	14
3.2	Current Receiver Registration Flow Chart	15
3.2	Current Blood Stock Management	16
3.4	Current Blood Expired Management	17
3.5	Context Diagram of BBMS	18
3.6	DFD of BBMS Level 0	19
3.7	DFD for Login Process Level 1	20
3.8	DFD for Donor Registration Level 1	21
3.9	DFD for Blood Donation Level 1	22
3.10	DFD for Receiver Registration Level 1	23
4.1	Entity-Relationship Diagram (ERD)	29
4.2	Login Interface for Admin and Staff	34
4.3	Main Page	35
4.4	Profile Page	35
4.5	Registration Form for New Staff	36
4.6	List of Staff	36
4.7	Update Staff	37
4.8	Delete Staff	37
4.9	To Check Donor's IC Number	37
4.10	List of Donor	38

4.11	Update Donor's Details	38
4.12	List of Blood	38
4.13	Update Blood Details	39
4.14	To Transfer Blood to the Receiver	39
4.15	Blood Quantity in Each Blood Bank	40
4.16	Search for Blood	40
4.17	Add New Donation Blood	41
4.18	List of Blood Receiver	41
4.19	Update Receiver Details	42
5.0	Link to download the XAMPP Provider package	45
5.1	User Account Control (UAC)	45
5.2	Welcome page of XAMPP Setup Wizard	46
5.3	Welcome page of XAMPP Setup Wizard	47
5.4	Installation Folder	48
5.5	Bitnami for XAMPP	48
5.6	XAMPP is ready to install	49
5.7	Installation process	49
5.8	UNIVEXAMPP Setup Wizard successfully installed LAKA	50
5.9	XAMPP Control Panel	51
5.10	Setting of XAMPP	51
5.11	Location of Oracle Database setup	52
5.12	Initiates the installation	52
5.13	Environment variable	53
5.14	Configuration Security Updates	53
5.15	Installation Option	54
5.16	System Class	54

5.17	Typical Installation	55
5.18	Prerequisite Checks	55
5.19	Summary	56
5.20	Install Product	57
5.21	Window Security Alert	57
5.22	Database Configuration Assistant	58
5.23	Password Management	59
5.24	Complete Installation	59
5.25	Database Configuration Assistant	60
5.26	Create Database	61
5.27	Database Template	61
5.28	Database Identification	62
5.29	Management Option	63
5.30	Database Credentials	63
5.31	Database File Locations	64
5.32	Recovery Configuration	64
5.33	Database Content	65
5.34	UNIVEInitiation ParametersAL MALAYSIA MELAKA	65
5.35	Database Storage	66
5.36	Creation Option	66
5.37	Confirmation	67
5.38	Database 'BBMS' in the Oracle SQL Developer	68
	has been created.	
5.39	The Successful Connection of BBMS Database	69

LIST OF ABBRIVATIONS

BBMS	-	Blood Bank Management System
DBMS	-	Database Management System
DCL	-	Data Control Language
DDL	-	Data Definition Language
DML	-	Data Manipulation Language
GUI	MALAY	Graphical User Interface
ID 💉	-	Identity
PSM	-	Projek Sarjana Muda
SDLC	-	System Development Life Cycle
DBLC	- 1	Database Life Cycle
SQL	1/Mn	Structured Query Language
لاك	سيا ما	اونيۆمرسىتى تيكنىكل مليس
		47 ⁷

UNIVERSITI TEKNIKAL MALAYSIA MELAKA

LIST OF ATTACHEMENT

ATTACHMENT	TITLE	PAGE
1.0	Appendix A	100-102
2.0	Appendix B	103-107



CHAPTER I

1.0 INTRODUCTION

1.1

Introduction

Nowadays, the public can knows about the blood donation events through conventional media means such as radio, newspaper or television advertisements. With all the advertisement, people would love to donate their blood as they can help person who need blood to save life. Usually, hospitals or clinics is the organization that manages the blood donation campaign. After the donation, all the blood will be stored in a place called blood bank for people in need.

For the staff who manage the blood bank, it becomes difficult for the staff worked in the blood bank to search blood in case of emergency. The only option is to manually search and match donors and then make phone calls to every donor. This is because all the records of the donor is not store in the centralized database.

The hospital is having their own records of donors but the donor's record is save in the books. If a donor makes donation in different days, no previous records can be traced except if the donor brings along the donation certificate. Hence, the donor is considered to be a first-timer if they make blood donation. Besides, without an automated management system, there are also problems in keeping track of the actual amount of the blood in the blood bank.

1.2 Project Background

Since there are problems faced by the staff worked in the blood bank department in managing the blood bank management, so I have been come out with a new solution. The idea is to develop a new system named Blood Bank Management System (BBMS). BBMS is a computer-based system that has been develop to solve the problems faced while managing the blood bank in the same time to change the way of blood department management from the manual system to the automated system.

1.3

Problem Statements

i. The current system in managing donors' records are still using manual system (paper-based) and there is no guarantee of safety because no centralized database to keep the donors' records.

ii. Difficult to find list of donors when needed.

- iii. The actual amount of blood in the blood bank is difficult to keep track.
- iv. Staff do not know the expired date of the blood in the blood bank because no alert are available when the blood is expired.

1.4 Objectives

- i. To develop a system that can save all the records of donors in a centralized database.
- ii. To provide an efficiency searching platform of the donors when needed.
- iii. To easier the staff to keep track actual amount blood in the blood bank.
- iv. To provide a platform that can help staff checking blood that will be expired by providing an alert system in the system.

1.5 Scopes

The project scope is divided into two section which are the module to be develop and the target user for the system.

1.5.1 Module to Develop

- a) Human Recourse
 - Store the information of manager (administrator) and the staff.
- b) Donor/Receiver Management
 - The records of all donors and receivers and their history are stored in one centralized database. This reducing duplicate data in the database. The record of donation is maintained by the system.
 -) Blood Management

All the blood donated by the donors will be saved in this system. The system will provide a feature of alert for the blood if the blood is going to be expired within one week. So that the staff can get the notification and as a reminder the next process of the blood.

Blood Bank Management

This module is developed for the manager or staff who manage the blood bank. All the blood will be stored in the blood bank according to the blood type. When blood is removed from the blood bank to a receiver in need, the quantity of blood is updated. The system will also raise alert to the staff whenever the blood when the blood in stock has expired.

- e) Reporting
- The system is able to generate pre-defined reports such as the list of donor, volunteers, the recipient and the amount of blood donated according to the blood type. Besides, this system can also generate the repost of analysis how many blood have been transferred to the receiver for every month.

1.5.2 Target User

i. Manager

- Manager is the administrator of the system.
- Manager has the full privileges of the function in the system.
- Manager can view the report according to what they want to see.

ii. Staff

- The staff is person who worked in the blood bank.
- Staff are responsible in managing the registration of donor, the blood stock in blood bank and the transfer of blood to the receiver.

1.6 Project Significance

- 1. To develop a system that can replace the current system in managing the blood bank effectively.
- 2. To make sure all the donors' record stored in the centralized database to avoid the duplication of data.
- 3. To prevent the blood bank from stores blood that has expired and cannot be used again.

1.7 Expected Output

Output 1: The total blood that have been transferred to the receiver in every month can be calculate accurately and printed through the system.

Output 2: System can display the alert to remind the expired date for the blood stored in the blood bank.

1.8 Conclusion

As a conclusion, Blood Bank Management System (BBMS) is a computerbased system that is develop to replace the current system in managing the blood bank. This system is allow the manager and the receptionist as the user of the system. The system provide a new platform for the receptionist to store record of the donor in the centralized database. This will avoid system from store the duplicate data of donors. This system also have the new features which is can give alert to the receptionist when the blood in the blood bank has expired. This is a very effective way to maintain the availability of the blood bank. With this new system, the management of the blood bank will became more convenient compare to the current system. The next chapter will discuss about the project methodology and system planning.

