# VEHICLE PARKING SYSTEM USING OPTICAL CHARACTER RECOGNITION



UNIVERSITI TEKNIKAL MALAYSIA MELAKA

#### **BORANG PENGESAHAN STATUS TESIS\***

JUDUL: <u>VEHICLE PARKING SYSTEM USING OPTICAL CHARACTER</u> RECOGNITION

SESI PENGAJIAN: 2017/2018

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#### VEHICLE PARKING SYSTEM USING OPTICAL CHARACTER RECOGNITION



This report is submitted in partial fulfilment of the requirements for the Bachelor of Computer Science (Software Development)

FACULTY OF INFORMATION AND COMMUNICATION TECHNOLOGY UNIVERSITI TEKNIKAL MALAYSIA MELAKA

## **DECLARATION**

I hereby declare that this project report entitled

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STUDENT	:	Date: _	21/8/2017
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(Mohd Hariz Naim @ Mohayat)

#### **DEDICATION**

I would like to dedicate this project to parents for their endless support, without their supports, it would not be possible. I also want to dedicate this project to every single one of them who offered endless support and encouragement.



#### ACKNOWLEDGEMENTS

This project was supported and assisted by my supervisor Mr. Mohd Hariz Naim @ Mohayat who always give me help and full support throughout the development of this project. His advices, ideas, wisdoms and comments had lead me to make this project to a success. I appreciated for his patience for spending his valuable time with me especially during project discussion and brainstorming session.

Besides, I would like to express my appreciation to Faculty of Information Communication and Technology for giving us such a good platform to sharpen and implement our skills by developing the final year project.

Lastly, I wanted to express my profound gratitude and sincere to my parents for providing me continuous and unfailing encouragement throughout the years of my study. This project would not be possible accomplished without them. Thank you.

#### **ABSTRACT**

Paying parking payment has been the most ordinary task for those who get used to park at shopping mall parking lots. That person need to go through the process from taking parking ticket at the parking entrance until paying parking fees at the AutoPay machine. However, there's a time-wasting and inconvenient for customer who is disabled and pregnant women. They are having difficulties to queue and look for the AutoPay machine to pay their parking fees. Firstly, car owners don't know how long they have parked in which they might get shocked due to hefty parking fees sometimes. Next, car owners such as pregnant women and disabled may find hard to make their parking payment due to inconvenience to use AutoPay machine. Then, current system is causing a lot of paper wastage due to printing parking ticket at the entrance which is not environmental friendly and loss of ticket might happen to some careless customer. Therefore, this project is to develop a system that acts as an alternative way of paying parking fees in shopping malls. In this project, it includes three systems, which is desktop, mobile and web application. The mobile application will be used by user to check parking duration and also paying parking fees. The parking fees will be paid through payment gateway such as PayPal, Stripe and In-App Wallet instead of using cash. For the desktop application, it will be used with camera to capture car image, perform image processing and apply optical character recognition to identify and recognise car registration number. Next, the web application will be used by admin to see the car records. At the end of the project, it can reduce the hassle that brings to pregnant women and disabled. Besides, it creates greener, safer and easier ways of making parking payment.

#### **ABSTRAK**

Pembayaran tiket letak kereta merupakan tugas yang biasa bagi orang yang sentiasa meletakan kereta mereka di pusat membeli-belah. Pelanggan perlu melalui proses yang panjang dan membazirkan masa iaitu mendapatkan tiket dari mesin di pintu masuk tempat letak kereta sehingga proses membayar tiket di mesin AutoPay. Proses ini agak merumitkan bagi pengguna seperti ibu mengandung dan orang kurang upaya. Mereka menghadapi masalah seperti susah beratur dan mencari mesin. Selain itu, pengguna menghadapi masalah tidak mengetahui bayaran yang perlu dibayarkan. Jadi, mereka mungkin terkejut dengan bayaran yang perlu diayarkan semasa mereka manjelaskan bayaran mreka. Seterusnya, sistem semasa ini tidak mesra alam kerana telah mengakibatkan pembaziran kertas semasa mencetakan tiket di pintu tapak penletakan kereta. Selain itu, pengguna yang cuai akan menghilangkan tiket tersebut. Oleh itu, sistem ini adalah dibangunkan sebagai cara alternatif untuk menyelesaikan masalah yang dikemukan. Sistem yang akan dibangunkan mengandungi tiga sub-sistem iaitu aplikasi desktop, aplikasi mudah alih dan aplikasi web. Aplikasi mudah alih akan memudahkan pengguna dengan membekalkan fungsi semakan bayaran dan menjelaskan bayaran mereka melalui Stripe, PayPal atau In-App Wallet. Aplikasi web membolehkan admin menguruskan rekod-rekod kereta dan mengemaskinikan kadar bayaran. Manakala aplikasi desktop adalah untuk memproseskan gambar kereta untuk mendapatkan nombor kenderaan. Kesimpulannya, system ini adalah untuk mewujudkan persekitaraan yang hijau, pembayaran yang selamat dan senang.

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## LIST OF ABBREVIATIONS

VPS – Vehicle Parking System



#### **CHAPTER I**



## 1.1 Introduction SITI TEKNIKAL MALAYSIA MELAKA

Paying parking payment with parking ticket has been the most ordinary task for those who are get used to park at shopping mall parking lots. That person need to go through the process from taking parking ticket at the parking entrance until paying parking fees at the autopay machine. However, there's a time-wasting process where user need to queue at the entrance and at the autopay machine. Most of the time, there are many users spending time to look for autopay machine and queueing to wait for their turn. Especially during peak hour or weekends, users may have to wait longer than usual. This has brought inconvenience for disabled, pregnant women and those who are not willing to walk far away to look for autopay machine just to pay their parking fees and spending most of the time on queuing at the entrance and making payment. With the advance of

technology, this process can be simplified by applying optical character recognition. Optical character recognition is a technology that can identify character from a given image or video frame by using image processing. In this case, optical recognition technology can be applied at the parking entrance to identify the car registration number. This serves as an alternative way to shorten the time-wasting parking process in which user can just drive through without wasting time to wait for the machine to print out their parking ticket. Hence, by implementing Smart Parking Payment System, users will be making their parking payment via online payments, such as PayPal and Stripe. Besides, users don't have to worry about the long queue at the entrance and autopay machine because this system provides information about the duration of their parking because the notification will be triggered and sent to users when the duration of parking is about to be finished. Not only users get benefits from the Smart Parking Payment System, shopping mall operator also beneficial from this system by reducing paper usage on printing parking tickets with the assistance of optical character recognition which can detect the car registration number by performing image processing.



#### 1.2 Problem Statements

- Car owners don't know how long they have parked. Some of them might get shock
   due to hefty parking fees when they check at AutoPay machine
- Car owners such as pregnant women and disabled may find hard to pay their parking fees due to inconvenient to use the AutoPay machine.
- Paper wastage due to use of parking tickets. In the current system, parking ticket
  has to be printed out to distribute to each user. Consequently, usage of paper
  would be increased.

 Parking ticket can be lost easily. Customer is more likely to lose parking ticket due to careless mistake.

#### 1.3 Objective

This project embarks on the following objectives:

- 1. To check parking duration with the provided application.
- 2. To reduce paper usage caused by parking ticket using optical character recognition (OCR) to identity car registration number at the entrance.
- 3. To reduce the risk of losing parking ticket by where car's records are stored in cloud.
- 4. To make paying parking fees easy for pregnant women and disabled by using mobile payment gateway.

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#### 1.4 Scope

This project will consist of developing an alternative smart parking payment system with the use of optical character recognition technology. In this project, it will involve creation of system on three platforms which are desktop application, mobile application and web application. The system will comprise of two distinct groups of

system user which are system admin and system user (customer). The system admin will be responsible for managing most of the system function including some basic system operations such as view and analyse on system data. On the other hand, system user will be involved in car license plate detection and recognition module and parking payment module.

#### 1.4.1 User Group

- System admin
  - Check parking payment and car parking records through the web application
  - o Perform basic operation such as view and analyse on the data.
  - View the statistics of the parking payment and car parking records.
- User (Customer)
  - Make parking payment on mobile application through PayPal, Stripe or In-App Wallet.

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o Check parking duration.

#### **1.4.2 Desktop Application**

Perform license plate detection and recognition using optical character recognition technique when car comes in.

### **1.4.3 Mobile Application**

The mobile application will be targeted to build on Android platform only since it is the most dominating operating system on smart phone in current market.

## 1.4.4 Web Application



The web application will be built to give access to system admin to perform data management and access system function.

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#### 1.4.5 Optical Character Recognition (OCR)

OCR is a technique used to recognise text from the image or video frame. This technique will be used for license plate detection.