USER ACCEPTANCE STUDY ON INTERACTIVE BOOK FOR FORM 4 BIOLOGY



UNIVERSITI TEKNIKAL MALAYSIA MELAKA

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USER ACCEPTANCE STUDY ON INTERACTIVE BOOK FOR FORM 4 BIOLOGY

SUVINITHIRA A/P NADESAN



This report is submitted in partial fulfilment of the requirements for the Bachelor of Computer Science (Interactive Media) With Honours

FACULTY OF INFORMATION AND COMMUNICATION TECHNOLOGY UNIVERSITI TEKNIKAL MALAYSIA MELAKA AUGUST 2016

DECLARATION

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DEDICATION

I would like to dedicate this thesis to the five most important persons in my life who stood by my side all the time in helping me to complete my project. Without them it would have been hard to complete this project. My mother and grandmother who always gave moral support, advised me till date on not to give up, and helped me to focus and concentrate on this project. Their care towards me has always encouraged me on not to stop my effort. It has always been hard to stay up late night to do this thesis in order to produce a good work. But with their prayers to God on behalf of me, I am now standing here at the last phase of my university life. My uncle and aunty, who supported me economically to buy essential items to carry out my project, brought me to two schools to carry out my testing in Terengganu despite their busy schedule. Their love and care towards me as their daughter has always been motivating me to complete my degree thesis as the best as I could. Besides, both of them being a PhD graduates, has always been good role models throughout my life. My brother whom always have been a good friend to lend me helping hands and ears to help me physically, mentally and listen out my problems. He never stopped encouraging me to be better. He has always given me valuable suggestions and ideas to improve my project and thesis. Their love and care towards me have always been growing. It's my pleasure to have been born into this lovely family whom always been motivating me to grow and teaches me on not to stop growing even after I am a graduate soon. With that I would like to dedicate my hard work to all of them and I hope to make them proud with this thesis and project.

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ABSTRACT

This thesis entitled User Acceptance Study On Interactive Book For Form 4 Biology focuses on to investigate the Human Computer Interaction elements that influence the better learning of Form 4 Biology and to evaluate the user acceptance between interactive PDF and SWF interactive book format. This project also focuses on to propose a new learning technique to enhance the Form 4 students' current learning method using reference materials. This project is expected to solve the problems that have been identified in the initial phase of this project which are the limited availability and accesibility students have in using interactive book for Biology subject in Malaysia. Therefore, the ADDIE method which has five phases is used to carry out the project detailly. Many software have been integrated in one platform in order to produce a good interactive book that solves most of the problems identified. This interactive book comprises of 2D and 3D graphics, 2D and 3D videos, animations, quizzes and games that would help the students to learn Biology subject on their own as an extra to the lessons learned in school. This project is tested in interactive PDF and SWF formats. These formats have been tested in three different schools and reviewed by subject matter experts. The findings favour SWF format as it is preferred by both the students and experts due to being more interactive, can function without failures in most of the tested software and operating systems. SWF format is more user friendly and interactive compared to interactive PDF, yet it still lacks in some features that interactive PDF has. Therefore it is suggested for the future work to develop an interactive book that comprises interactivity, availability, compatibility and user friendliness of both formats. In conclusion, the objectives of the projects have met and can be improved in future if necessary.

ABSTRAK

Tesis ini yang bertajuk 'User Acceptance Study On Interactive Book For Form 4 Biology' fokus kepada dua objektif yang terpenting iaitu, untuk menyiasat komponen interaksi manusia dan komputer dalam pembelajaran subjek Biologi dan untuk menilai penerimaan pengguna terhadap sistem ini berdasarkan format PDF interaktif dan SWF. Objektif-objektif ini adalah untuk menyelesaikan masalah yang telah diperlihatkan dari permulaan projek ini iaitu kesusahan pelajar untuk akses dan mendapatkan buku interaktif untuk subjek ini. Oleh itu, kaedah ADDIE telah digunakan dalam setiap fasa projek ini. Beberapa perisian telah digabung bagi menghasilkan buku interaktif yang dapat menyelesaikan masalah yang telah dicarikan. Penggabungan perisian-perisian ini telah membantu untuk menghasilkan buku interaktif yang merangkumi video 2D dan 3D, grafik 2D dan 3D, animasi, kuizkuiz dan permainan yang dapat membantu pelajar untuk mengulang kaji subjek Biologi ini. Projek ini telah duji dalam format PDF interaktif dan SWF. Kedua-dua format ini telah digunakan oleh pelajar Form 4 dari beberapa sekolah dan Subject Matter Expert. Keputusan daripada ujian ini memihak kepada format SWF kerana disukai oleh responden dan Subject Matter Expert daripada format PDF interaktif disebabkan lagi interaktif, dapat digunakan dalam pelbagai perisian tanpa sebarang masalah dan lagi mesra pengguna. Walaupun begitu, format SWF mempunyai kekurangan daripada format PDF interaktif. Oleh yang demikian, adalah disarankan kepada projek pada masa hadapan yang fokus kepada topic ini untuk menghasilkan buku interaktif yang merangkumi interaktiviti, kesediaa-adaan, serta mesra pengguna. Secara konklusinya, objektif-objektif projek ini telah pun dicapai dan boleh diperbaiki jikalau perlu.

TABLE OF CONTENTS

CHAPTER	SUBJEC	T		PAGE
DECLARATIO	ON			ii
DEDICATION				iii
ACKNOWLED	GEMENT	ΓS		iv
ABSTRACT				v
				_
ABSTRAK	LAVE			Vì
TABLE OF CO	ONTENTS			vii
LIST OF APPE	ENDICES	9	Error! Bookmark not c	lefined.
LIST OF TABI	LES	\$		xi
LIST OF FIGU	RES			xiii
LIST OF ABBI	REVIATIO	ONS		XV
LIST OF ATTA				xvi
LIST OF ATTE		10	./	AVI
CHAPTER I	INTROI	DUCTION	اوبيؤمرسيتي بيك	1
	1.1	Introduction		1
UNIVE	1.2		tatement AYSIA MELAKA	2
		1.2.1	The limited number of interactive	•
		1.2.2	books available in the market	2
		1.2.2	The importance of Biology subject is seeking rise in Malaysia	3
		1.2.3	Biology is among the hardest subject	3
		1.2.0	to score in SPM	3
	1.3	Objectives		4
	1.4	Scope		5
	1.5	Project Sig	nificance	6
	1.6	Expected (Output	6
	1.7	Conclusion	1	6
CHAPTER II	LITERA	TURE RE	VIEW AND METHODOLOGY	8
	2.1	Introduction		8
	2.1	Domain)II	9
	 -	2.2.1	What is an interactive book?	9
		2.2.2	How to develop a good interactive	,
			book?	10

			2.2.2.1	Physical	10
			2.2.2.2	Social	10
			2.2.2.3	Environmental	11
		2.2.3	What is gami	fication?	11
		2.2.4		benefits of gamification	
			in learning pr	9	12
		2.2.5		need multimedia in	
		2.2.3	learning proc		12
		2.2.6		dents' perception on	12
		2.2.0		ugh interactive book?	12
		2.2.7	What is Biole	•	13
		2.2.7	Who learns E		13
		2.2.9	What is PDF		14
			What is SWF		
		2.2.10			14
	2.2	2.2.11		Acceptance Testing?	14
	2.3	Existing S			15
	•	2.3.1	-	of Existing System	17
	2.4	Project Me			18
		2.4.1	Instructional	_	20
MA	LAYSIA		2.4.1.1	Educational Goals	20
5	Y	2	2.4.1.2	Detailed Course Content	20
₹/		7	2.4.1.3	Metaphor	21
ш Ж	2.5	Project Re	quirements		21
H		2.5.1	Software Red		22
臣		2.5.2	Hardware Re	equirement	23
8	2.6	Conclusion	1		23
TAIN	0				
CHAPTER III	ANALY	SIS	:	* * * * * * * * * * * * * * * * * * * *	25
2)0	3.1	Current Sc	enario analysi	اويوسي	25
	2.7		ent Analysis		27
UNIVE	RŚITI T	3.2.1	Project Requ	I A MELAKA	27
		3.2.1	3.2.1.1	Need Analysis	27
				•	
			3.2.1.2	User Analysis	28
			3.2.1.3	Technical Analysis	29
	2.2	D 4 C - 1	3.2.1.4	Resource Analysis	30
	3.3		hedule and Mi	iestones	32
	3.4	Conclusion	1		33
CHAPTER IV	DESIGN	ſ			34
	4.1	Introduction	on		34
	4.2	System Ar			34
	4.3	Preliminar			36
		4.3.1	Storyboard D	Design	37
		1,0,1	4.3.1.1	Character Profile	37
	4.4	User Interf	face Design	Character Frome	38
	⊤. ⊤		ace Design		
		<i>A A 1</i>	Navigation F)ecian	38
		4.4.1	Navigation D		38
		4.4.1 4.4.2 4.4.3	Template De		38 40 40

			4.4.3.1	2-Dimensional Images	41
			4.4.3.2	3-Dimensional Images	41
			4.4.3.3	Animations	41
			4.4.3.4	Video	42
			4.4.3.5	Audio	42
	4.5	Conclusion			43
CHAPTER V	IMPLEN	MENTATIO	ON		44
	5.1	Introduction			44
	5.2	Media Cre		C FD	44
		5.2.1	Production of		44
		5.2.2	Production of		46
		5.2.3	Production of		47
		5.2.4	Production of		48
		5.2.5	Production of	Animation	49
	5.3	Media inte	_		50
	5.4		onfiguration M	•	53
		5.4.1	_	n Environment Setup	54
MA	LAYSIA ,	5.4.2		rol Procedure	55
5	5.5		tation Status		55
KEL	5.6	Conclusion	n		57
CHAPTER VI	TESTIN	G			58
6	6.1	Introduction	on		58
3011	6.2	Test Plan			58
4.7	1	6.2.1	Test User		60
مالاك	ملسسا		6.2.1.1	Users of Form 4 Students	60
	48 48	0 .	6.2.1.2	Subject Matter Expert	61
		6.2.2	Test Environ	ment	61
UNIVE	RSITIT	6.2.3	Test Schedule	EIA MELAKA	63
	6.3	Test Strate	egy		68
	6.4		ementation		69
		6.4.1	Test Descript	ion	69
		6.4.2	Test Data		71
	6.5	Test Resul	lts and Analysi	S	72
		6.5.1	-	ance Test Result	75
		6.5.2	-	er Expert Test Result	76
		6.5.3	•	npatibility Testing Result	80
		6.5.4		stem Compatibility	
			Testing Resu		82
		6.5.5	_	r Compatibility Testing Resu	ılt
				1 , 2	84
	6.6	Analysis T	Testing		86
	6.7	Conclusion	-		97
CHAPTER VI	I CONCL	USION			98
,			337 1	1 C(1	
	7.1	Observation	on on Weaknes	ses and Strengths	98

	7.2	Propositions for Improvement	99
	7.3	Project Contribution	100
	7.4	Conclusion	100
REFERENC	EE		101
BIBLIOGRA	104		
APPENDIX A: GANTT CHART			107
APPENDIX B: STORY BOARD			108
APPENDIX C: LOG BOOK			115



LIST OF TABLES

TABI	LE TITLE	PAGE
2.1	Comparison of Existing System	18
3. 1	Compatibility of Interactive PDF and SWF	30
3.2	Project Schedule	32
5. 1	Production of Text	45
5. 2	Product Configuration Management	54
6. 1	Test Schedule for Operating System Test	64
6. 2	Test Schedule for Supported Software Test	65
6. 3	Test Schedule for Web Browser	66
6. 4	Test Schedule for Real User Test	67
6.5	Test Schedule for Subject Matter Expert	68
6.6	Test Case	69
6.7	UNIVERSITI TEKNIKAL MALAYSIA MELAKA Test Data	71
6.8	Result Data from School 1	72
6.9	Result Data from School 2	73
6.10	Result Data from School 3	74
6.11	Subject Matter Expert 1's Result	76
6.12	Subject Matter Expert 2's Result	77
6.13	Subject Matter Expert 3's Result	78
6.14	Subject Matter Expert 4's Result	79
6.15	Software Compatbility Testing for Interactive PDF	80
6.16	Software Compatibility Testing for SWF	81
6.17	Operating system Compatibility Testing for Interactive PDF	82
6. 18	Operating system Compatibility Testing for SWF	83
6.19	Web Browser Compatibility Testing for Interactive PDF	84

6.20	Web Browser Compatibility Testing for SWF	85
7 1	Strengths and Weaknesses of Project	90

xii



LIST OF FIGURES

DIAG	RAM	TITLE	AGE
2.1		Aptara's Biology Campbell Interactive Book Application	15
2. 2		Success SPM Biology Interactive PDF	16
2. 3		In-eBook Biology SPM Application	17
3. 1		Current Scenario Analysis of e-Book Biology SPM	25
3. 2		Current Scenario Analysis of Aptara's Interactive Book	26
3.3		Current Scenario Analysis Success SPM Biology Interactive PDF	26
3.4		StatCounter Global Stats' Top Platforms From July 2015-July	
	Kill	2016	28
3.5	F	StatCounter Global Stats' Top Operating System From July	
	8	2015-July 2016	29
3.6	1.37	Course Map	35
4. 1	للاك	Charater Profile	37
4.2		Navigation Flow	39
4.3	UNIV	Template Design KAL MALAYSIA MELAKA	40
5.1		Roboto Condensed Regular 60pt and 85pt Font in Title	45
5.2		Roboto Condensed Regular 21pt and 24pt in the context	46
5.3		3D Red Blood Cell modelled in AutoDesk Maya	47
5.4		2D Animal Cell Illustrated in Adobe Illustrator CS6	47
5.5		WAV sound editing in Audacity	48
5.6		3D Video Editing at After Effect CS6	49
5.7		2D Video Production at Adobe Premiere CS6	49
5.8		Animation Production at Adobe Animate CC 2015	50
5.9		Video Integration in Adobe InDesign CS6	51
5.10		Animation Setting for the Assigned Button	51
5.11		Button Integration to Go To Selected Destination	52

5.12	Animated Video of SWF Format Integrated in Adobe InDesign	
	CS6	52
5.13	2D Graphic Integration in PNG Format	53
6.1	StatCounter's Top 5 Browsers July 2015-July 2016	65
6.2	How do you rate the system in terms of navigation?	87
6.3	Does the character Mr. Virus was helpful in navigating user	
	on how to use the interactive elements?	88
6.4	Does the screen layout and interface were arranged clearly and	
	relevantly in all pages?	89
6.5	Does the different colours used in each chapter for the interface	
	help to remember the chapters?	90
6.6	How do you rate the interactive book in terms of interactivity?	91
6.7	Does the interactive elements used such as videos and animations	
	were attractive?	92
6.8	Does the interactive elements used were distracting you while	
	using the interactive book?	93
6.9	Does the interactive elements were easy to use and control in	
	terms of functionality?	94
	اونيوسيتي تيكنيكل مليسيا ملاك	

UNIVERSITI TEKNIKAL MALAYSIA MELAKA

LIST OF ABBREVIATIONS

ABBREVIATION FULL FORM

SPM - Sijil Pelajaran Malaysia

HCI - Human Computer Interaction

PDF - Portable Document Format

SWF - Shock Wave File

2D - 2-Dimensional

3D - 3-Dimensional

PT3 Pentaksiran Tingakatan 3

UAT - User Acceptance Test

ADOBE DPS - Adobe Digital Publishing Suite

HTML5 - HyperText Markup Language 5

EPUB3 - Electronic Publication 3

XML - Extensible Markup Language

SDN.BHD. Sendirian Berhad

MCQ - Multiple Choice Questions

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RAM - Random Access Memory

CPU - Central Processing Unit

iOS - Apple Operating System

CD - Compact Disc

PC - Personal Computer

PNG - Portable Network Graphic

MP4 - MPEG-4 Advanced Video Coding

WAV - Waveform Audio

MP3 - MPEG -2 Audio Layer III

JPEG - Joint Photographic Expert Group

SMK - Sekolah Menengah Kebangsaan

SMJK - Sekolah Menengan Jenis Kebangsaan

LIST OF ATTACHMENTS

ATTACHMENT	TITLE	PAGE
A	Gantt Chart	93
В	Storyboard Sketching	94
C	Log Book	96
D	Questionnaire for User Acceptance Test	102
E	Questionnaire for Subject Matter Expert Review	104



CHAPTER I

INTRODUCTION

1.1 Introduction

In this internet world, secondary school students who are considered Y-Generations want everything in fast pace. Considering them to learn Biology subject, it would be effective if there is a method of learning that includes multimedia elements to keep them up with the pace of technology we are aheading to. Interactive book would be a good companion to be used as one of the reference sources beyond their text books. This project also focuses on to propose a new learning technique to enhance the Form 4 students' current learning method using reference materials such as online notes and printed reference books.

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Therefore it is suggested that, an interactive book to be built that covers multimedia elements which will enhance the better learning and understanding of students in Biology subject. Interactive book will be an aid for students to show tutorial videos, meanings of terms, and videos to illustrate the process that takes place either in body or in environment in an interesting way.

They can watch videos and animation in interactive book to learn in an effective environment. Learning through interactive media also allows student to repeatedly watch the tutorials in the case of not able to understand it on the first time.

The reason for developing this interactive book is to keep the students up with the technology we have. This interactive book is also created to encourage students who lacks knowledge in Biology to have an interest and learn it.

This system is specifically built for Biology subject as per the rise in demand of nanotechnology and marine Biology in recent years as we see the prospect of this two fields in our near future. The purpose of creating this application will be to expose students to multimedia applications.

1.2 Problem Statement

ملىسىيا مالاك

This interactive book is developed in order to solve few main problems which are as stated below:

1.2.1 The limited number of interactive books available in the market

There are only few interactive books available for Biology subject at the market but with fewer or no interactions that is based on Malaysian Education Syllabus available for the students to be used as references. The first Malaysian online interactive book was launched by Learning Port on the 2nd December 2015 (Bernama 2015). This proves that students still lack interactive books based on Malaysian syllabus for their reference apart from printed text books and reference books.

Interactive books provide clearer and more creative medium to keep the attention of students via two way learning by reacting to buttons, and choose which sections they want to learn. Interactive book provides knowledge and message using more visual contents in the form of images, videos and animations with voice over help. It is also provided with mindmap, past year questions and activity to test and

retain their knowledge. The features of available interactive book will be discussed at next chapter under the subtopic 2.3 Existing System.

1.2.2 The importance of Biology subject is seeking rise in Malaysia

In recent years, the demand for Biology subject is seeking rise due to increase in number of students who wish to pursue pharmacy, nanotechnology or biotechnology subjects in Malaysia. This is because the students find more opportunity in the Biology related field which are interesting and profitable at the same time. Morgan (2016), Director of Outreach, SEMI Americas, has stated his point of view on nanotechnology at an interview with AzoNano in The World of IoT and the Silicon Innovation Forum at SEMICON West 2016:

"The Internet of Things has been a pivotal development point for the semiconductor industry which is part of nanotechnology that allows new opportunities to evolve and grow everyday. The growth has rapidly increased in the last year and the demand is great..."

Therefore, it is evident that Biology field in Malaysia is still rising ad therefore we need good education medium to produce performing students.

1.2.3 Biology is among the hardest subject to score in SPM

It is also a clear known fact that Biology is among the hardest scored subject in SPM for the past few years. The statement of Malaysia's Chief Director of Education, Datuk Seri Dr.Khair Mohamad Yusof (2016) on which he stated that in the recently announced SPM 2015's result there were only three out of seven core subjects that showed improvement, which were *Bahasa Inggeris*, Mathematics and *Pendidikan Moral*. His statement absolutely supports that Biology shows a decrement even in the recently released result. So it is hoped that by creating this

interactive book on Biology for Form 4 students, it will be a great medium for students to improve their Biology knowledge to be used along their text books to improvise their understanding on processes in Biology subject.

1.3 Objectives

This project embarks on the following objectives:

• To investigate the Human Computer Interaction (HCI) elements that influence the better learning of Form 4 Biology.

This project will investigate the principles of HCI in the form navigation style, colours used, buttons arrangement, display style and all other criteria that suits in creating a good interactive book. The screen layout, display, and HCI principles will be investigated to make the system fit the current technology.

The purpose of this project is to make the learning of Biology subject more interesting by providing good means of display by using videos, sounds and animations that can cater the better learning of this subject. Therefore, based on the data gathered, a good illustration of multimedia elements that best cater in learning this subject into a meaningful way will be used in its development.

• To evaluate the user acceptance of Interactive PDF and SWF format interactive book

This project will be tested on both Interactive PDF and SWF format of the interactive book to evaluate which format is much preferred and easy to use by Form

4 students. Users will be asked to choose the preferred method of learning whether through Interactive PDF or SWF format based on their experience. Other tests such as compatibility testing and Subject Matter Expert reviews will be done before choosing the most favoured method from the two available ones.

1.4 Scope

This project targets on Form 4 students of Malaysians who take the Biology subject for their *Sijil Pelajaran Malaysia*. This project will focus on Form 4 syllabus of Biology subject that will cover, Cell Structure, Movement of Substances, Chemical Composition of Cell and few other topics. This project will be built using Adobe InDesign CS6 for creating interactive book, Adobe Photoshop CS6 & Adobe Illustrator CS6 to edit and design images, Audacity to record voice for tutorials, Adobe Animate CC 2015 CC to create animations, quizzes, interactivity elements, Autodesk Maya 2015 to model 2D/3D objects. Whereas Microsoft 2010, Microsoft Visio 2010 to draw flowcharts, diagrams, and Gantt chart and Prezi to prepare the slides for presentation.

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The final output of this project will be in interactive PDF and SWF formats. This interactive book is planned to be exported in interactive PDF because of the rising number of PDF users worldwide and the availability to run PDF files in almost all devices. Besides that PDF files are even supported by latest technology such as sharing PDF documents in social media like Facebook and WhatsApp. Considering this as one of the plus point to reach out for more users and to keep up with the growing technology, therefore it is planned to export this interactive book in this format. Besides that, SWF format is chosen due to the additional interactivity features that it has such as able to play animations and has flip page like a book metaphor.

1.5 Project Significance

This interactive book is developed to be used by Form 4 students who take Biology subjects. The commercial value of this project will be, to use interesting and easy to understand method of learning Biology in cheaper way. This interactive book will also provide repeatable tutorials that can be viewed many times in order for the students to understand better and edutainment games for the students to learn in a new environment that ease their understanding process. It will help to contribute in producing better understanding among students who learn Biology which might also lend a hand to improve the overall result of this particular subject nationwide.

1.6 Expected Output

This project will be built using HCI principles; hence the user interface will be very minimal by avoiding complex features that will be hard to understand. Buttons and other components of the screen design will be given proper consideration to keep things easy to learn. There will be term definitions for scientific words that will not be easy to understand. There will also be tutorial videos and 3D models to explain the processes in all covered topics. This application is expected to run on all devices that support PDF and SWF format file reading. The content of the application is given consideration to be made simpler for better knowledge absorption. Therefore the content will be selected from trustable source that follows Malaysian Biology subject syllabus.

1.7 Conclusion

This chapter describes the objective, problem statement, scope and expected output of the project. In simple words, it can be said that interactive book helps students to study on their own without a tutor compared to learning using printed books that is being implemented in school nowadays. This is because, interactive