POLIKLINIK MESRA SYSTEM

ANIYAH BINTI AMIRHUSSAIN

UNIVERSITI TEKNIKAL MALAYSIA MELAKA

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JUDUL: POLIKLINIK MESRA SYSTEM

SESI PENGAJIAN: 2014 / 2015

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POLIKLINIK MESRA SYSTEM

ANIYAH BINTI AMIRHUSSAIN

This report is submitted in partial fulfillment of the requirements for the Bachelor of Computer Science (Software Development)

FACULTY OF INFORMATION AND COMMUNICATION TECHNOLOGY
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2015

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DECLARATION

I hereby declare that this project report entitled

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is written by me and is my own effort and that no part has been plagiarized without citations.

STUDENT : _____ Date : 3 SEPTEMBER 2015

(ANIYAH BINTI AMIRHUSSAIN)

SUPERVISOR: _____ Date : 3 SEPTEMBER 2015

(MADAM NOR HAFEIZAH HASSAN)

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DEDICATION

This report is dedicated to my parents, Amirhussain Bin Khalid and Aziah Binti Mohd Tahir for their fully support.

To my supervisor, Madam Nor Hafeizah Binti Hassan and all my friends, for making it all worthwhile and have provided encouragement and guidance all the way during the completion of the report.

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Many people have contributed to the creation and completion of this project. I would like to express my gratitude to all who have helped in one way or another in the planning, analysis, design and implementation of this project. I was especially indebted and grateful to the members of the Fakulti Teknologi Maklumat dan Komunikasi (FTMK) of Universiti Teknikal Malaysia Melaka (UTeM) for their support in this project.

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ABSTRACT

This project is my choice to develop a system with guidance by my supervisor, Madam Nor Hafeizah Binti Hassan. It is a system development for Poliklinik Mesra System at Poliklinik Mesra, Taman Tasek Utama, Melaka. My objective is to improve efficiency of Poliklinik Mesra manual system. It is also to view any update information and appointment of Poliklinik Mesra System. To develop this project, Rapid Application Development Methodology (RAD) has been used. This is suitable to use for long term development. The end of the result this system that has multifunctional application and interactive display and also systematic databases.

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ABSTRAK

Projek ini adalah pilihan saya untuk membangunkan sistem dengan panduan oleh penyelia saya, Puan Nor Hafeizah Binti Hassan. Ia merupakan satu perkembangan sistem untuk sistem Poliklinik Mesra Taman Tasek Utama, Melaka. Matlamat saya ialah untuk meningkatkan kecekapan sistem manual Poliklinik Mesra. Ia juga untuk melihat apa-apa maklumat dan temujanji yang dikemaskini di Poliklinik Mesra. Untuk membina projek ini, kaedah Methodology (RAD) telah digunakan. Ini sesuai untuk digunakan untuk jangka masa panjang. Hasilnya nanti adalah satu sistem pelbagai guna yang mempunyai pelbagai fungsi dan paparan interaktif dan juga pangkalan data yang sistematik.

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TABLE OF CONTENTS

CHAPTER	SUBJECT		PAGE
	DECLARATION		**ii**
	DEDICATION		**iii**
	ACKNOWLEDGEMENTS		**iv**
	ABSTRACT		**v**
	ABSTRAK		**vi**
	TABLE OF CONTENTS		**vii**
	LIST OF TABLES		**xii**
	LIST OF FIGURES		**xiv**
CHAPTER I	**INTRODUCTION**		
	1.1	Background	1
	1.2	Problem Statement	2
	1.3	Objective	2
	1.4	Scope	2
	1.5	Project Significant	3
	1.6	Expected Output	3
	1.7	Conclusion	3

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CHAPTER II LITERATURE REVIEW AND PROJECT METHODOLOGY

2.1	Introduction	4
2.2	Fact And Finding	4
	2.2.1 Domain	4
	2.2.2 Existing System	5
	2.2.3 Technique	8
2.3	Project Methodolgy	9
2.4	Project Requirement	11
	2.4.1 Hardware Requirement	11
	2.4.2 Software Requirement	11
2.5	Project Schedule And Milestones	12
2.6	Conclusion	13

CHAPTER III ANALYSIS

3.1	Introduction	14
3.2	Proposed Project: Client Information	15
	3.2.1 Introduction	15
	3.2.2 Analysis Of Client Requirement	16
	3.2.3 Problem Analysis	17
3.3	Requirement Analysis	18
	3.3.1 Data Requirement	18
	3.3.2 Funtional Requirement	19
	3.3.3 Non – Functional Requirement	23
3.4	Conclusion	24

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CHAPTER IV DESIGN

4.1 Introduction 25
4.2 High – level Design 25
4.2.1 System Architecture 25
4.2.2 User Interface Design 27
4.2.2.1 Navigation Design 27
4.2.2.2 Input Design 31
4.2.2.3 Output Design 36
4.2.3 Database Design 37
4.2.3.1 Conceptual Database Design 37
4.2.3.2 Logical Database Design 39
4.2.3.3 Data Dictionary 41
4.3 Detailed Design 46
4.3.1 Software Design 46
4.3.2 Physical Database Design 46
4.4 Conclusion 49

CHAPTER V IMPLEMENTATION

5.1 Introduction 50
5.2 Software Development Environment Setup 51
5.2.1 Eclipse Luna 51
5.2.2 WAMP Server 2.2 51
5.2.3 Microsoft Windows 7 52
5.3 Software Configuration Management 52
5.3.1 Configuration Environment Setup 52
5.3.2 Version Control Procedure 58

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5.4 Implementation Status 60
5.5 Conclusion 62

CHAPTER VI TESTING

6.1 Introduction 63
6.2 Test Plan 63
6.2.1 Test Organization 64
6.2.2 Test Environment 64
6.2.3 Test Schedule 65
6.3 Test Strategy 65
6.3.1 Classes of Test 65
6.3.1.1 Unit Testing 66
6.3.1.2 Integration Testing 67
6.3.1.3 System Testing 68
6.3.1.4 User Acceptance Testing 69
6.4 Test Design 70
6.4.1 Test Description 70
6.4.2 Test Data 71
6.5 Test Results and Analysis 73
6.6 Conclusion 74

CHAPTER VII CONCLUSION

7.1 Introduction 75
7.2 Observation on Weaknesses and Strengths 75
7.3 Propositions for Improvement 76
7.4 Conclusion 76

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REFERENCES		**77**
APPENDIX A	**Test Description**	**78**
APPENDIX B	**Test Result and Analysis**	**97**
APPENDIX C	**User Manual**	**103**
APPENDIX D	**Project Schedule and Milestones**	**119**
APPENDIX E	**Client Approval**	**120**
APPENDIX F	**Turnitin**	**121**

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LIST OF TABLES

TABLE	TITLE	PAGE
1.4.1	Scope of Module and User	2
2.2.2.1	Comparison of Existing System	7
3.2.2.1	Question and Answer of Client	16
3.3.1.1	Data Requirement of Admin	18
3.3.1.2	Data Requirement of Doctor	19
3.3.1.3	Data Requirement of Patient	19
3.3.2.1	Functional Requirements of Poliklinik Mesra System	20
3.3.3.1	Performance of Non-functional Requirement	23
3.3.3.2	Integrity of Non-functional Requirement	23
3.3.3.3	Reliability and Availability of Non-functional Requirement	24
3.3.3.4	Usability of Non-functional Requirement	24
3.3.3.5	Reusability of Non-functional Requirement	24
4.2.2.2.1	Login Interface Input Output Design	31
4.2.2.2.2	Medicine of Doctor Interface Input Output Design	32
4.2.2.2.3	Inventory Interface Input Output Design	33
4.2.2.2.4	Payment Interface Input Output Design	34
4.2.2.2.5	Appointment of Patient Interface Input Output Design	35
4.2.2.3.1	Approve or Reject Appointment Interface Output Design	36
4.2.3.3.1	Data Dictionary of Patient	41
4.2.3.3.2	Data Dictionary of Doctor	42
4.2.3.3.3	Data Dictionary of Staff	43
4.2.3.3.4	Data Dictionary of Appointment	43

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4.2.3.3.5	Data Dictionary of Payment	44
4.2.3.3.6	Data Dictionary of Bill	44
4.2.3.3.7	Data Dictionary of Inventory	44
4.2.3.3.8	Data Dictionary of Medicine	45
4.3.2.1	Physical Database Design of Poliklinik Mesra System	46
5.3.2.1	Version Control Procedure of Poliklinik Mesra System	58
5.2.1	Implementation Status of Poliklinik Mesra System	60
6.2.1.1	Test organization of Poliklinik Mesra System	64
6.2.2.1	Test Environment of Poliklinik Mesra System	64
6.2.3.1	Test Schedule of Poliklinik Mesra System	65
6.4.1.1	Sample of Test Description of Poliklinik Mesra System	70
6.4.2.1	Test Data of Poliklinik Mesra System	71
6.5.1	Sample of Test Results and Analysis of Poliklinik Mesra System	73
A.1	Test Description of Poliklinik Mesra System	78
B.1	Test Results and Analysis of Poliklinik Mesra System	97

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LIST OF FIGURES

FIGURE	TITLE	PAGE
2.2.2.1	Home page of Mayo Clinic Health System	5
2.2.2.2	Home page of ClinicYou	6
2.2.2.3	Home page of Marshfield Clinic	6
2.3.1	Rapid Application Development	10
3.3.2.1	Use Case Diagram of Poliklinik Mesra System	22
4.2.1.1	System Architecture for Poliklinik Mesra System	26
4.2.2.1.1	Navigation Design for Poliklinik Mesra System	27
4.2.2.1.2	Navigation Design of Admin for Poliklinik Mesra System	28
4.2.2.1.3	Navigation Design of Staff for Poliklinik Mesra System	29
4.2.2.1.4	Navigation Design of Doctor for Poliklinik Mesra System	30
4.2.2.1.5	Navigation Design of Patient for Poliklinik Mesra System	30
4.2.2.2.1	Staff Login Interface	31
4.2.2.2.2	Medicine of Doctor Interface	32
4.2.2.2.3	Inventory Interface	33
4.2.2.2.4	Payment Interface	34
4.2.2.2.5	Appointment of Patient Interface	35
4.2.2.3.1	Approve or Reject Appointment Interface	36
4.2.3.1.1	Conceptual Database Design	38
4.2.3.2.1	Logical Database Design	40

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5.2.1	Implementation Status of Poliklinik Mesra System	61
6.3.1.1.1	Example of Unit Testing - Main Frame Staff	67
6.3.1.2.1	Example of Integration Testing - List Medicine for Patient	68
6.3.1.3.1	Example of System Testing - Appointment that Approved by Doctor	69

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CHAPTER I

INTRODUCTION

1.1 Background

POLIKLINIK MESRA is one of the clinics for patients to checkup beside the hospital. As we know, sometimes patient does not have a time to make a checkup at the hospital because they are too many people at the emergency room and lack of staff. So, this problem will make patients wasting their time at there. At the clinic, patients just have to give their identity card to make the registration. Then, the staff will call their name to meet the doctor and tell their problem.

Poliklinik Mesra System has three users which are staff as admin, doctor and patient. Once the patient comes for a checkup, the staff will treat them first to key in the information along by using their identity card. Besides, all the information will be stored into a central database. Backups can be done regularly. This system reduces the time taken for data entry and any periodic reports can be checked anytime. All history patients will be display.

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1.2 Problem Statement

The users still fill a registration or report on paper. It is difficult to them to queue up to fill the registration form. In addition, staff incorrectly fill the patients detail and for choose a medicine. It is causes the patients detail will be same with others.

The medicine that will give to patient based on doctor permission. Lastly, patients still queue up to make appointment. It is causes waste their time to queue up to make an appointment only.

1.3 Objectives

a) To assist the system with an automatic system
b) To assist staff to manage the data efficiently
c) To make easy for patient to make an appointment
d) To calculate the money collected from patient

1.4 Scope

Table 1.4.1: Scope of Module and User

User / Module	Staff / Admin			Doctor				Patient		
	Insert	Update	Delete	Insert	Update	Delete	View	Insert	Update	View
Registration	✓	✓	✓		✓		✓		✓	✓
Appointment	✓	✓	✓		✓			✓	✓	
Medicine	✓	✓	✓	✓			✓			✓
Payment	✓	✓	✓							✓

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Modules that have in Poliklinik Mesra System are registration, appointment, medicine and payment. Users in Poliklinik Mesra System included admin, staff, doctor, and patient.

Admin and staff can insert, update, and delete registration, appointment, medicine and payment that make it before. Besides, doctor can insert and update registration; also can view and reject appointment that patient made. Next, patient can insert, update, and delete registration; also can make an appointment.

1.5 Project Significant

Project that will develop is to make an easy for users which is staff to arrange appointment that make by patient but might be approved or not by doctor first. So, the appointment will be carried out in correct and smooth way without any error happen.

1.6 Expected Output

The system can be used by users after complete.

1.7 Conclusion

Using this system we can retrieve patient's history with a single click. Thus, processing information will be faster and data will be secured.

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CHAPTER II

LITERATURE REVIEW AND PROJECT METHODOLOGY

2.1 Introduction

WE- CARE Clinic System is developed to help the users which are doctors, staffs and patients easy to use and manage data efficiently. User may be able to use this system to get the information using online system. In this chapter, we will find the comparison of existing system, advantages and disadvantage of system.

2.2 Facts and findings (based on topic)

2.2.1 Domain

Following are the list of the type of users:

a) Admin - Staffs
b) Doctors
c) Patients

Admin uses the system for the purpose of:

a) To maintain handles, operate and manage a computer system
b) To be used by the user properly and easily

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Doctor uses the system for the purpose of:

a) To register and update their information
b) To check appointment with patient

Patient uses the system for the purpose of:

a) To register and update their information
b) To make an appointment for checkup

2.2.2 Existing System

Some clinic have their system which is the admin, doctor, and patient can use based by their position. For examples Mayo Clinic Health System, ClinicYou and Marshfield Clinic. It have own clinic system for like figures in below.

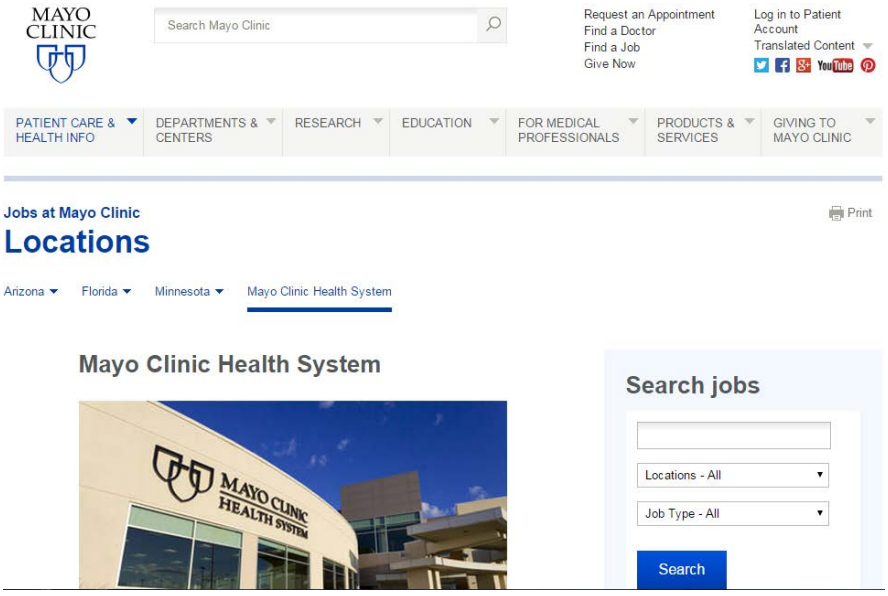

Figure 2.2.2.1: Home page of Mayo Clinic Health System

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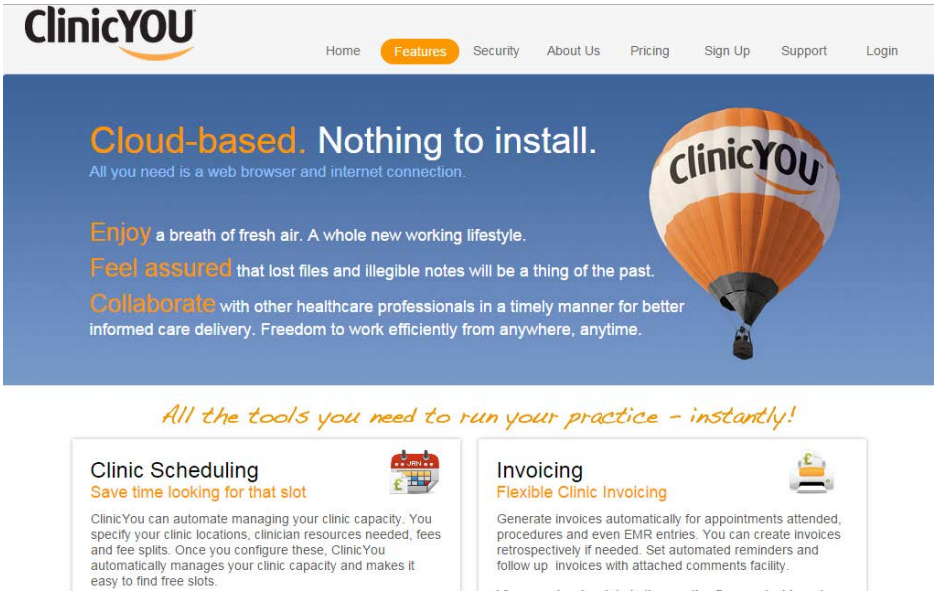

Figure 2.2.2.2: Home page of ClinicYou

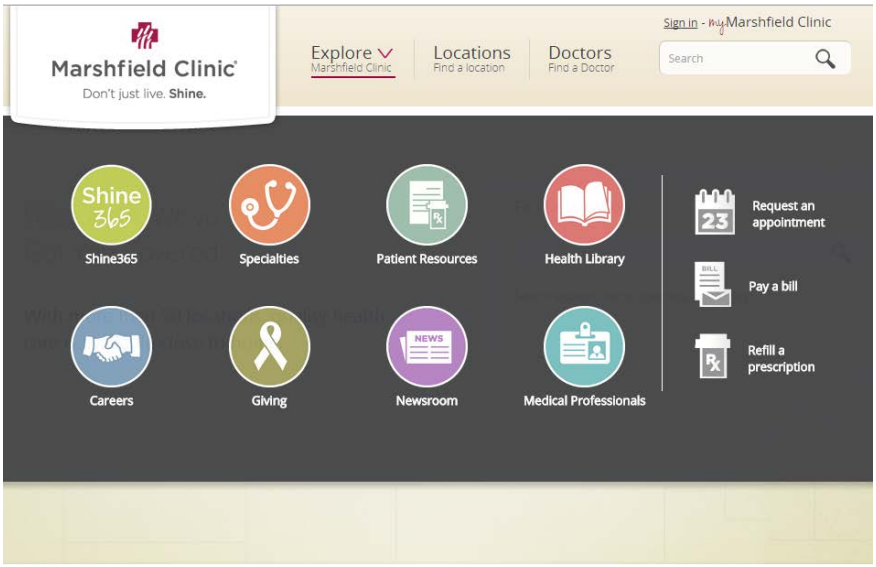

Figure 2.2.2.3: Home page of Marshfield Clinic

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Table 2.2.2.1: Comparison of Existing System

Name Of Clinic	Advantages	Disadvantages
Mayo Clinic Health System	a) Many information b) Easy to use	a) Poor interface
ClinicYou	a) Simple and packed	a) Poor interface b) Not enough information
Marshfield Clinic	a) Many information b) More functional c) Good interface	

Table 2.2.2.1 summary the advantage and disadvantage of comparison between three clinic system which is Mayo Clinic Health System, ClinicYou and Marshfield Clinic. In short, the table show that the system lack in the user interface and another is lack on information. The purpose system try to overcome this situation:

Purpose system features

Registration – access it online

Appointment – easy to meet a doctor

Payment – easy for patient to pay

Find Doctor – to find favorite doctor

Medicine – easy for patient to know what medicine is available and suitable for disease

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