

**AN ONTOLOGY-BASED ITINERARY PLANNING MODEL USING  
CASE-BASED REASONING**

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## BORANG PENGESAHAN STATUS TESIS

JUDUL: AN ONTOLOGY-BASED ITINERARY PLANNING MODEL USING CASE BASED REASONING

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AN ONTOLOGY-BASED ITINERARY PLANNING MODEL USING  
CASE-BASED REASONING

TONG WENG SENG

This report is submitted in partial fulfillment of the requirements for the  
Bachelor of Computer Science (Artificial Intelligence)

FACULTY OF INFORMATION AND COMMUNICATION TECHNOLOGY  
UNIVERSITI TEKNIKAL MALAYSIA MELAKA  
2015

**DECLARATION**

I hereby declare that this project report entitled

**AN ONTOLOGY-BASED ITINERARY PLANNING MODEL USING  
CASE-BASED REASONING**

is written by me and is my own effort and that no part has been plagiarized  
without citations.

STUDENT : \_\_\_\_\_ Date: \_\_\_\_\_

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(MR.NGO HEA CHOON)

## **DEDICATION**

This project is dedication to my family who always gives me support and taught me that the best kind of knowledge to have is learned for its own sake. Besides, this project also dedicated to my supervisor and my friends that help me during this project developed. Thanks for all the support.

## **ACKNOWLEDGEMENTS**

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Last but not least, I would like to thanks all the people that guiding me directly or indirectly along the project. Thanks for their time and effort. I appreciate everything that the people around me have done for me.

Thank you.

## ABSTRACT

Most of the people like to go for travelling. However, planning a trip can be a daunting task since most of them do know where should begin. Hence, they will rely on maps, guide books or travel agencies. This project proposes an itinerary planning model based on ontology. It provides an overview of user and tourism ontology and how they can be used for developing tourism application. Besides it explores how creating ontologies can improve the process of searching for the perfect result based on user interest

There are two separate ontologies in this project, one for user's profile and another one for tourism. The user profile ontology used to facilitate the extraction of user personal information while tourism ontology used to provide a way of viewing all the tourism in Kl.

This system is a hybrid system which incorporates with Artificial Intelligence technique that is Case-Based Reasoning (CBR). A cosine similarity function has been proposed to measure the similarity between user input and the 100 cases stored in SQL. The data having highest similarity value will be retrieved and returned as an output. By applying CBR, it will find the best suggestion for the user.

## ABSTRAK

Melancong merupakan minat kebanyakan orang pada hari ini. Namun, perancangan aktiviti pelancongan merupakan salah satu masalah terutama kepada mereka yang tidak mahir untuk membuat perancangan. Oleh itu, kebanyakannya mereka akan bergantung pada peta, buku rujukan atau agensi perlancongan. Projek ini menjelaskan satu model perancangan pelancongan berdasarkan ontologi. Model ini membekalkan maklumat pelancong dan ontologi pelancongan serta menjelaskan bagaimana ontology tersebut boleh digunakan untuk membuat aplikasi pelancongan.

Terdapat dua ontology dalam projek ini iaitu profil untuk pengguna dan profil untuk pelancongan. Profil untuk pengguna adalah untuk memudahkan sistem mengeluarkan maklumat pengguna manakala ontologi pelancongan adalah untuk memberikan maklumat terhadap segelintir tempat pelancongan di KL.

Sistem ini merupakan sistem hibrid yang menggabungkan dengan teknik Kepintaran Buatan iaitu Case-Based Reasoning (CBR). Fungsi konsinus persamaan akan digunakan untuk mengukur persamaan antara input pengguna dengan data yang disimpan dalam MySQL. Data yang mempunyai nilai persamaan yang tertinggi akan diambil dan kembali sebagai output kepada pengguna.

## TABLE OF CONTENTS

CHAPTER	SUBJECT	PAGE
	<b>DECLARATION</b>	<b>ii</b>
	<b>DEDICATION</b>	<b>iii</b>
	<b>ACKNOWLEDGEMENTS</b>	<b>iv</b>
	<b>ABSTRACT</b>	<b>v</b>
	<b>ABSTRAK</b>	<b>vi</b>
	<b>TABLE OF CONTENTS</b>	<b>vii</b>
	<b>LIST OF TABLES</b>	<b>xiii</b>
	<b>LIST OF FIGURE</b>	<b>xv</b>
	<b>LIST OF ABBREVIATIONS</b>	<b>xviii</b>
	<b>LIST OF ATTACHMENTS</b>	<b>xix</b>
<b>CHAPTER I</b>	<b>INTRODUCTION</b>	
	1.1 Introduction	1
	1.2 Problem Statement	2
	1.3 Objective	3
	1.4 Scope	4
	1.5 Project Significant	4
	1.6 Expected Output	5
	1.7 Conclusion	5

**CHAPTER II            LITERATURE REVIEW AND  
PROJECT METHODOLOGY**

2.1 Introduction	6
2.2 Facts and Findings	8
2.2.1 Planning Models	8
2.2.2 Planning Problems	10
2.2.2.1. Hard Constraints	10
2.2.2.2 Soft Constraints	10
2.2.3 Itinerary Planning Models Based	
On Ontology	10
2.2.3.1 Hontology	11
2.2.3.2 Moroccan Tourism Ontology	12
2.2.3.3 On Tour Ontology	13
2.2.4 Itinerary Planning Model	17
2.2.4.1 Case Study on Ontology Assisted	
Decision Making	17
2.2.4.2 MYVISITPLANNER	20
2.2.4.3 Case study on GeOasis	23
2.2.5 Previous Approaches for Itinerary	
Planning Model	24
2.2.5.1 Social Breadcrumbs	24
2.2.5.2. Interactive Genetic Algorithm	25
2.2.5.3 GA and ACO	26
2.2.5.4 Case-Based Reasoning	27

2.2.6 Critical Analysis of Existing Methods	28
2.2.7 Statistics Overview	30
2.3 Knowledge Engineering Approach	21
2.4 Project Requirements	37
2.4.1 Software Requirements	37
2.4.2 Hardware Requirements	37
2.4.3 Other Requirements	38
2.5 Project Schedule and Milestones	38
2.6 Conclusion	38
<b>CHAPTER III ANALYSIS</b>	<b>39</b>
3.1 Introduction	39
3.2 Problem Analysis	40
3.2.1 Flow Chart of Itinerary Planning System	41
A. Main Menu	41
B. Sign Up	42
C. User Login	43
D. User Menu	44
3.3 Requirement Analysis	45
3.3.1 Data Requirement	45
3.3.2 Functional Requirement	48
3.3.2.1 Use Case Diagram	49
3.3.2.2 Use Case Description	49
3.3.3 Non-Functional Requirement	52

3.3.4 Other Requirement	53
3.4 Conclusion	53
<b>CHAPTER IV DESIGN/THE PROPOSED TECHNIQUE</b>	<b>53</b>
4.1 Introduction	54
4.2 High-level Design	55
4.2.1 System Architecture	55
4.2.2 User Interface Design	56
4.2.2.1 Navigation Design	58
4.2.2.2 Input Design	59
4.2.2.3 Technical Design	60
4.2.2.4 Output Design	61
4.2.3 Database Design	62
4.2.3.1 Conceptual and Logical Database Design	63
4.3 Detailed Design	65
4.3.1 Software Design	66
4.3.1.1 User Authentication	66
4.3.1.2 User Registration	67
4.3.1.3 User Management	68
4.3.1.4 Trip Planning Suggestion	69
4.3.2 Physical Database Design	70
4.3.3 Ontology	74
4.3.3.1 User Profile Ontology	74
4.3.3.2 Tourism Ontology	78
4.4 Conclusion	80

<b>CHAPTER V</b>	<b>IMPLEMENTATION</b>	<b>82</b>
5.1 Introduction		82
5.2 Software Development Environment Setup		83
5.2.1 Java Environment Setup		83
5.2.2 WampServer and PhpMyAdmin		84
Database Setup		
5.2.3 Eclipse IDE Setup		84
5.3 Software Configuration Management		85
5.3.1 Configuration Environment Setup		86
5.3.2 Version Control Procedure		86
5.3.2.1 Access Right		87
5.3.2.2 Backup Management		88
5.4 Implementation Status		88
5.5 Conclusion		89
<b>CHAPTER VI</b>	<b>TESTING</b>	<b>91</b>
6.1 Introduction		91
6.2 Test Plan		92
6.2.1 Test Organization		92
6.2.2 Test Environment		93
6.2.3 Test Schedule		94
6.3 Test Strategy		94
6.4 Test Implementation		95
6.4.1 Test Description		96
6.4.2 Test Data		97

6.5 Test Result and Analysis	98
6.6 Conclusion	100
<b>CHAPTER VII</b>	
<b>PROJECT CONCLUSION</b>	<b>101</b>
7.1 Observation on Weakness and Strengths	101
7.2 Proposition for Improvement	102
7.3 Project Contribution	102
7.4 Conclusion	103
<b>REFERENCES</b>	<b>104</b>
<b>APPENDICES</b>	<b>108</b>

## LIST OF TABLES

TABLE	TITLE	PAGE
2.2.7	Tourist Arrivals and Receipts to Malaysia	30
3.3.1(a)	Case Description Attributes	45
3.3.1(b)	Tables Structure in SQL	46
3.3.1(c)	Data Dictionary of member Table	46
3.3.1(d)	Data Dictionary of menu Table	46
3.3.1(e)	Data Dictionary of preferences Table	46
3.3.1(f)	Data Dictionary of typeOfAttraction Table	47
3.3.1(g)	Data Dictionary of attractionSitesTable	47
3.3.1(h)	Data Dictionary of placeseen Table	47
3.3.2.2(a)	Registration Use Case Description	49
3.3.2.2(b)	Login Use Case Description	50
3.3.2.2(c)	User Menu Use Case Description	50
3.3.3(a)	Non-functional requirements	52
3.3.4(a)	Software Requirement	53
4.2.2.2(a)	Input Design for User Login Interface	60
4.2.2.2(b)	Input Design for User Registration Interface	60
4.2.2.2(c)	Input Design for User Main Menu Interface	60
4.2.2.4	Output Design	62
4.3.1.1	Method Operation for User Authentication	66
4.3.1.2	Method Operation for User Registration	67
4.3.1.3	Method Operation for User Management	68

4.3.1.4	Method Operation for Trip Planning Suggestion	69
4.3.2(a)	Types of Attraction	70
4.3.2(b)	Specifications of Attraction Sites	70
4.3.2(c)	Member	70
4.3.2(d)	Menu	71
4.3.2(e)	Preferences	72
4.3.2(f)	PlaceSeen	72
5.3.2	Version Control	87
5.3.2.1	Configuration Access Right	87
5.3.2.2	Backup Management	88
5.4(a)	Analysis Status	88
5.4 (b)	Implementation Status for Each Module	89
6.2.1	Roles and Responsibilities of individual involved in testing	92
6.2.2	Testing Environment	93
6.2.3	Test Schedule	94
6.4.1(a)	Register testing description	96
6.4.1(b)	Login testing description	96
6.4.1(c)	User menu test description	97
6.5	Test Case Result	99

## LIST OF FIGURES

FIGURE	TITLE	PAGE
2.2.3A	Representation of the concept Facility and Room	11
2.2.3B (a)	MTO ontology	12
2.2.3B (b)	Detailed of Ontology	12
2.2.3B(c)	Properties of classes in MTO Ontology	13
2.2.3C (a)	Concepts and classes in OnTour Ontology	14
2.2.3(a)	AuSTO system design	15
2.2.3(b)	Travel Ontology	16
2.2.3 (c)	Ontology Review.	17
2.24A(a)	The architecture of Ontology Assisted Decision Making	18
2.24A(b)	User Profile Ontology	19
2.24A(c)	Tourism Ontology	19
2.24B (a)	Activity Type Hierarchy	21
2.24B (b)	Auxiliary Hierarchies	21
2.24B(c)	Recommendation engine 1 and 2	22
2.24C (a)	General architecture of GeOasis	23
2.27(a)	Pie Chart	31
2.3(a)	The process of knowledge engineering	32
2.3(b)	Snapshot of choosing recreation activities	35
2.3(c)	Experiment Result	36
3.2.1(a)	Main Menu	41
3.2.1(b)	Sign Up	42

3.2.1(c)	User Login	43
3.2.1(d)	User Menu	44
3.3.2(a)	Models of Requirement Analysis for Itinerary Planning System	48
3.3.2.1	Use Case Diagram	49
4.2.1	System Architecture of Itinerary Planning Model	55
4.2.2(a)	User Login or Register Page	56
4.2.2(b)	Register page interface	57
4.2.2(c)	User menu interface	57
4.2.2(d)	Display place suggestion interface	58
4.2.2.1	Navigation Design Itinerary Planning System for User	59
4.2.3.1(a)	Logical Database Design	63
4.2.3.1(b)	Business Rule between Types of Attraction and Attraction Sites	63
4.2.3.1(c)	Business Rule between Types of Attraction and Preferences	64
4.2.3.1(d)	Business Rule between Member and Preferences	64
4.2.3.1(e)	Business Rule between Member and Menu	64
4.2.3.1(f)	Business Rule between PlaceSeen and Member	65
4.3.3.1 (a)	The concepts of the user profile ontology	74
4.3.3.1 (b)	Object properties	75
4.3.3.1 (c)	Data type properties	75
4.3.3.1 (d)	An instance with object and data type properties	76
4.3.3.1(e)	Asserted Model of User Ontology	77
4.3.3.2(a)	The concepts of the tourism ontology	78
4.3.3.2(b)	Object properties	79
4.3.3.2(c)	Data type properties	79
4.3.3.2(d)	An instance with object and data type properties	79
4.3.3.2(e)	Asserted Model of Tourism Ontology	80
5.2.2	Deployment Diagram	85
5.3.1	Sequences of Installation Tools	86

6.3	Order of Bottom-up Testing Approach	94
6.5(a)	Input and Output 1	98
6.5(b)	Input and Output 2	98
6.5(c)	Input and Output 3	99

## LIST OF ABBREVIATIONS

ERD -Entity Relationship Diagram

GA -Genetic Algorithm

ACO -Ant Colony

CBR -Case-Based Reasoning

KL -Kuala Lumpur

POI -Point of Interest

**LIST OF ATTACHMENTS**

<b>APPENDIX</b>	<b>TITLLE</b>	<b>PAGE</b>
APPENDIX A	Flow Chart and Gantt chart	108
APPENDIX B	Flow Chart of Algorithm	112
APPENDIX C	List Cases	119
APPENDIX D	User Manual for Data Collection	139
APPENDIX E	System Interface	143

## CHAPTER I

### INTRODUCTION

#### 1.1 Introduction

Most of the people like to go for travelling to increase their knowledge and experience. However, travel itinerary planning can be considered difficult and time consuming especially for those who visits a place for the first time. Thus, most of them will rely on maps, guide books, internet or relied on travel agencies to suggest the main location or attraction worth visiting place. This project proposes to apply ontology technique and case-based reasoning to develop an itinerary planning system by supporting users in organizing long, medium and short trips, suggesting location and so on.

An itinerary planning system is an easy way for the user to plan and organize their travel plan. It is an automated planning, which involves task scheduling. It is a branch of Artificial Intelligent which normally executed by intelligent agents, autonomous robots and unmanned vehicles. It aims at generating plans that lead to some desired outcome. Today, most of the machine are run using automated planning without

human intervention. By using this system, the user just need to specific the duration and money budget into the system then the system will return itineraries planning to the user. This system allow user to schedule an n-day itinerary.

Besides, it will incorporate with Artificial Intelligent technique that is Case-based Reasoning (CBR) in the modules constructions and also provides advice to users about products they might be interested in such as points of interests. Case-based reasoning, which normally includes four different phases in the problem solving cases cycle is an effective methodology for solving this kinds of problem by retrieving and using a similar, already solved case to solve.

Since this system is implemented using CBR, it requires a large dataset. All the dataset of itinerary planning model firstly will be collected from website. From there, a case base can be constructed, which include the user type, days, budget they willing to spend and preferences according to their specifications. If a new case exists, a similarity function which is cosine similarity will be applied in order to find the best suggestion for the users.

The architecture of this system is based on a knowledge-based system. A center issue in the knowledge-based system is ontology. Ontologies include the theories about the sort of objects and properties, and relations between object that are in a domain of knowledge. With the existing of ontology, many domain experts can share and analyze their domain knowledge more explicit.

## 1.2 Problem Statement

Planning a travel towards a tourism destination is a complex problem solving activity especially the destination is unclear. Just give a scenario, when there has a